Good Day Programme
Advocacy for All
report about
Swanley Day Services
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Advocacy for All

Advocacy is when one person helps another person talk about their needs and wishes.

Advocacy for All helps people in Kent when they need an advocate.

An advocate is someone who helps you speak up for yourself. They make sure other people listen to what you say and respect your rights.

Good Day Programme

The Good Day Programme is run by Kent County Council.

It works with people to help them

- choose what to do during the day
- be part of their community
Swanley Day Service

Swanley Day Service provides activities for people in Swanley during the day.

It is based at the Junction. 12 people use the service at the moment.

The Good Day Programme think it would be good to move Swanley Day Service from the Junction to the Gateway. The Gateway is in the new library.

This will mean

- the service is in town, closer to shops
- there will be more activities to choose
- more people may use the service
A consultation is when you find out what someone thinks about something.

The Good Day Programme wanted to find out what people think about moving Swanley Day Service.

They asked Emma from Advocacy for All to help.
what Emma did

1. The council had a meeting for people who use Swanley Day Service. They gave a talk about the plans. Emma went to the meeting and met some people who use Swanley Day Service.

2. Emma ran 2 workshops for people who use the day service. People talked about the plans and said what they think.

3. Emma met people on their own. They talked more about the plans. They filled in a form saying what they think.
what happened at the 1st meeting

The meeting was on Thursday 7 November 2013

4 people went to the meeting.

1 person was very worried. They thought the day service was closing.

Emma talked to people about the plans for moving. She told people they would be able to speak up and say what they think about the plans.

what people said

not sure about this

we go to the library already
what happened at workshop 1

Workshop 1 was on Tuesday 26 November 2013

4 people went to the workshop.

None of the people had been to the 1st meeting with the council. They did not know what was going on.

Everybody at the workshop liked the day service now. They liked getting out and about too.

People talked about the Zumba classes. They wanted them to carry on.

People talked about what was good about the service now and the Junction. They said what worried them about the move.
The group talked about carrying on with Zumba at the Junction. They could get dropped off for Zumba and walk to the Gateway after.

The group talked about having a new kitchen. They said what might be good about it.
what happened at workshop 2

Workshop 2 was on Thursday 12 December 2013.

4 people went to the workshop.

All the people had been to the 1st meeting. They understood what was going on. They thought the changes were good.

Everyone wanted to know more about the new building.

They asked:

- where will our room be in the library?
- where will the toilets be?
- where will we get dropped off?
- when will the building be finished?
- can we help choose the colours in our room, the paint and the kitchen units?
what people said

- It will be easier to be dropped off
- will be closer to the shops
- it will be really good there at the library
what happened at the 1 to 1 meetings

Emma met people on their own after the workshops finished.

People talked more about the move and what they thought.
They talked about any worries.

They said what they wanted for the future.

Everybody filled in a form saying what they think about the move.

There is a big sheet with everybody’s answers on it.

Some of their answers are on pages 13 to 19.
1. What do you like about Swanley Day Service? What do you not like about it?

*Everyone* said that *Swanley Day Service* is *good*.

- Gets me out of the house. Meet all my friends here
- Zumba group with Linda
- Dancing, cooking
- Good here. I like going to different places
2. What do you like about services in Swanley? What do you not like about them?

Most people could not think of services. They like the shops and places to visit in the town centre.

Nice shops along the way, especially the café for tea and cake
3. Will the move make a difference to you?

Half the people said the move would make a difference. People thought that moving meant the service would change.

I will be able to go out and get a magazine and have a look round. I might even start travel training. But I do love cooking.

It will be a good difference with a community focus, which is what friendships is.

Staff coming. The library staff are good too. Think it will be better being closer to the shops.
4. Are you worried about the move?

2 people were worried. 1 other person was maybe worried.

People’s worries were about

- where to keep their things
- going to the Junction for Zumba

People said they may carry on being worried until after the move. It will help when they can see things working.

5. What would make you feel happy about the move?

Some people already felt happy about the move. They want people to keep reminding them the service will not change when it moves.

Most people want to know more about the new place. They want to have a say in what it looks like.

Would like to know more about when it will happen. Help decide what colours to paint. I like the creamy colours and blue

I would like to make sure everything I do will stay the same. Going to new places and that
6. Is there anything else you think is important?

People said it was important to

- get used to the area
- know where things are in the building

Getting used to the area, because of my sight and my mobility

Is there anything else you would like to do?

People said it was important to have a chance to try new things.

Travel training. I would like to do this. I would like to have a say in the decoration. I like white for the kitchen
7. What activities do you do?

Favourite activities for everyone are

- cooking
- exercise and dance
- music
- meeting friends
- travel training
- going to the library and other interesting places

Some people do other activities and want to carry on with them

- gardening
- archery
- martial arts

What new activities do you want to try?

Lots of people want to try new things

- daily living skills
- art
- computers
- reading and writing
8. Would you like to work?

4 people want to work

- 2 people want to do voluntary work
- 2 people want to do paid work

9. Do you have any other ideas for Swanley Day Service?

Most people talked about what they need from the day service. They said what they want to carry on doing.

Dancing and Zumba are the most important thing to me. With Linda it is a very public group and I really enjoy it.

Really quite good [the idea]. I will miss walking past the nice park [when I go into town].
main points

People who use Swanley Day Service have said what they think about the day service and the move.

They have had their say

- in workshops
  The workshops helped people talk about the move together.

- in 1 to 1 meetings with Emma
  People carried on talking about the move in the 1 to 1 meetings.

Emma worked in the same way with everybody.
When someone needed more support to have their say, Emma worked with their supporter to help them do this.

The staff at the day service helped Emma a lot.
They told her what days were best to have meetings.
Most people who use Swanley Day Service say it is good. They think that moving to the Gateway will make the service even better.

The main things people want are:

- to help decide what will happen
- to know when the move will happen
- people to keep on telling them the service will not change when it moves