Formal Consultation on the future of KCC’s older people’s care home provision

September 2015
Agenda

• Reason for Change

• Proposals

• Consultation period

• Support available

• Next Steps
Reasons for Change

- **PEOPLE**
- **BUILDINGS**
- **COST/MARKET**
- **CARE**
Reasons for change

- Investment in future models of care:
  - Specialist residential and nursing provision
  - Recuperative/rehabilitation care
  - Dementia services
  - Extra Care Housing (ECH)
  - Community support available to remain at home
  - Respite – offering carers breaks
  - Day care
  - Short term interventions and change in Health Care provision
Proposals – options considered

- **Option 1**: Do Nothing - Business as Usual.
- **Option 2**: Major refurbishment/rebuild, business as usual with services.
- **Option 3**: Purchase services externally, keep building.
- **Option 4**: Sell home as going concern, to include retaining the existing building.
- **Option 5**: Sell home as going concern, with the option to sell capital assets.
- **Option 6**: Discontinue service provision, close home and purchase services from the independent sector to provide alternative accommodation.
- **Option 7**: Work with partners and the market to develop alternative services that better meet the needs of the resident, area and the KCC strategy moving forwards; transfer residents to alternative provision and close the KCC facility.
Proposals – services affected

• Blackburn Lodge, Sheerness
• Kiln Court, Faversham
• Wayfarers, Sandwich
• Dorothy Lucy Centre, Maidstone
Blackburn Lodge Proposal

- Purpose built in with a 25–30 year lifespan
- 33 single bedrooms 1 double bedroom
- Shared bathrooms
- Day centre
- Covenant with MoD
- Overall utilisation 80% in 2014/15
- Some referrals made have too complex needs to manage

Option 7 selected: Proposal is to work with partners to develop alternative accommodation and then close. There will then be sufficient capacity to accommodate the service elsewhere.
• Purpose built in 1988 with a 25–30 year lifespan
• 29 single bedrooms
• Shared bathrooms
• Un-used day centre
• Overall utilisation 64% in 2014/15
• Some referrals for general frailty beds had too complex needs to manage

Option 6 selected: Proposal is to close. There is sufficient capacity to accommodate the permanent resident and there will be a tender to secure respite provision
Wayfarers Proposal

Wayfarers, Sandwich

• Purpose built in 1983 with a 25–30 year lifespan
• 33 single bedrooms
• Shared bathrooms
• Under-utilised day centre (22% booked, 14% attended)
• Some beds in 2014/15 unavailable for use
• Overall utilisation 71% in 2014/15
• Some referrals made had too complex needs to manage

Option 4 selected: Proposal is to sell as a going concern. This was attempted previously, however market indicators show there may be an appetite for the sale to be successful this time.
Dorothy Lucy Centre Proposal

- Purpose built in 1985 with a 25–30 year lifespan
- 28 single bedrooms
- Shared bathrooms
- Under-utilised day centre (56% booked, 43% attended)
- Overall utilisation 75% in 2014/15
- Some referrals for general frailty beds had too complex needs to manage

Option 6 selected: Proposal is to close. There is sufficient capacity to accommodate the permanent resident and there will be a tender to secure respite provision. Day services will be re-provided.
Kent’s Accommodation Strategy

- KCC spends £180m on residential and nursing care
- The right type of accommodation in the right place
- Stimulate the market or directly intervene
- Inform planning applications
- Secure better outcomes and make savings
- Quality and safeguarding

www.kent.gov.uk/accommodationstrategy
Older Persons care summary

**Vacancy Rate:**
- National = 7%
- Kent providers = 10%

**OP**

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**OP**

- Residential incl. Dementia
- Nursing incl. Dementia
- Extra Care

**Blackburn Lodge:**
- Significant lack of good quality provision on the Isle of Sheppey. Need to develop services for the Island community so they can access nursing care and extra care housing.

**Dorothy Lucy Centre:**
- Will contribute to the need to reduce 133 units in Maidstone by 2021. More nursing care is needed in the district. Maidstone has a good provision of care homes.

**Kiln Court:**
- Will contribute to the need to reduce 281 units in Swale by 2021. More nursing care is needed in the district. The area surrounding Faversham has a good provision of care homes.

**Wayfarers:**
- General frailty residential care – for the Dover District there is a need to reduce provision and increase nursing care and dementia care – would expect a provider to diversify.

R = Residential incl. Dementia
N = Nursing incl. Dementia
EC = Extra Care
What is Extra Care Housing?

- Specialist housing for people over 55
- High quality purpose built accessible accommodation
- High specification of tele care
- Own apartment with own front door
- Maximises independence
- Specific care packages
- Communal facilities i.e. restaurant, lounges
- Care staff on site 24 hours - able to respond in an emergency
- Supports couples and provides carer support
Example of facilities in extra care housing

Assisted bath

Gym

Guest bedroom

Lounge and bar

Shop

Internet cafe
Consultation Period

• Commences on **28 September 2015** and ends on **20 December 2015**

• We want to hear your views:
  • [www.kent.gov.uk/olderpeoplesfutures](http://www.kent.gov.uk/olderpeoplesfutures)
  • Email [opfutures@kent.gov.uk](mailto:opfutures@kent.gov.uk)
  • Phone **03000 418345**
  • Write **Freepost OP FUTURES**

• All views will be considered and themed for the report that will go to the Cabinet Member in January 2016 for decision
Support available to residents and service users

• Reassessment of needs if required
• Talk to your Unit Manager
• One to one meetings with your case manager if necessary
• Refer to the information pack (these slides, consultation document, minutes of meetings)
• Notice Boards
• www.kent.gov.uk/olderpeoplesfutures
Support available to staff

• Redeployment opportunities across KCC
• Recruitment Management System via Knet
• Personal development opportunities on e-Learning Gateway
• Job Coaching and Mentoring
• Access to Job Centre Plus
• Access to workshops from CXK (formerly Connexions) in partnership with Careers Service
• Support from Management

• Support from Human Resources
• Advice from the Pensions Section
• Support from your Trade Union
• Frequently Asked Questions and Answer sheet
• Support Line – KCC’s confidential counselling service
• Redundancy Payments
• Early Retirement
Next Steps

• If you need support talk to your Unit Manager
• Parallel activity with the market through formal tenders and scoping
• Make sure your views are submitted by **20 December 2015** in order for them to be considered
• A report detailing the outcome of the consultation will be presented to the Cabinet Member for Adult Social Care and Public Health for consideration in **January 2016**
• It is expected any decision will be taken week commencing **18 January 2016**
What if?

• KCC welcomes alternative proposals to those being consulted upon and will consider these through the consultation period for inclusion in the Recommendation Report

• The outcome of the consultation will consider the likelihood of achieving the proposals – if alternative proposals are received and are viable and if the decision is taken, a further (shorter) consultation period will be held

• If the proposals are unlikely to be achieved, new proposals will be developed and consulted upon
- People are living longer and living with dementia and rightly expect more choice in care
- People wish to remain in their own homes with dignity and expect high quality care
- Residential and Nursing care should be in high quality buildings. Many buildings need modernising to be fit for the future
- There is less money available – need to ensure value for money
- Greater investment in prevention from KCC and the Clinical Commissioning Groups
Thank you for listening

Any questions?