Proposed Changes to Kent’s Supported Accommodation and Floating Support Services

Consultation – Tell us your views

30th November 2015 to 8th February 2016

Alternative Formats
If you require this document in any other format or language, please email alternativeformats@kent.gov.uk or call: 03000 421553 (text relay service number: 18001 03000 421553). This number is monitored during office hours, and there is an answering machine at other times.
1. Introduction

Kent County Council must make sure that children and young people in their care and those leaving their care are provided with good accommodation that has the right level of support. The Council also supports vulnerable young people who are at risk of homelessness and those that are homeless or who may need some support to prevent them coming into Care. Many of these services are not delivered directly by the Council, but funded by us and then provided by other organisations.

What is Supported Accommodation?
This is a form of temporary supported accommodation for young people who are not ready to live independently for a variety of reasons. This type of accommodation could be provided by an individual, company or voluntary organisation and will include onsite support (e.g. training flat, Foyer). The young person will also have access to varying levels of Housing Related Support and guidance to help them gain the skills they need to live independently.

What is Floating Support?
The aim of floating support is to help a young person to maintain their independence in their own home. Floating support services are provided for up to one year and they support a person wherever they live in Kent.

At present there are 508 Supported Accommodation placements. These are as follows:

- 40 – Care Leavers (Statutory)
- 141 – 16 and 17 year olds in Care including Unaccompanied Asylum Seeking Children (Statutory)
- 298 – Supporting People/ vulnerable young people on the edge of care.
- 29 Teenage Parents.

Floating Support services help 138 young people at any one time across Kent.

We want to make sure that these services continue to meet the needs of those who need to access them, whilst also providing value for money. We have reviewed the current services we provide and believe that by making some changes we could provide a better service more efficiently.

Within this document we have included details of how and why we are consulting, details of the options we have considered and what the impact of the proposed changes would be. We believe our proposals will result in us being able to provide a better service.

Please take time to read the information and then answer and return the questionnaire enclosed within this document. Alternatively you can complete the questionnaire online at www.kent.gov.uk/supportedaccommodation

Foster Care services, Residential Care and Supported Lodgings are not included as part of this consultation.
2. Why we are consulting?

The current contracts for a number of these services are coming to an end and this has provided the opportunity for the Council to think about how accommodation and support services are provided for young people. A list of the current services can be found in Section 8 of this document.

A key priority is to improve services and outcomes for young people. We are seeking views on different ways to deliver these services. We value the opinion of all residents of Kent and in particular, current and potential young people that may use our services, practitioners and providers. We will use the consultation responses to inform the development of future services.

We expect to spend the same amount of money on these services as we do now. If any savings are made then they will be re-invested in accommodation and support services.

3. Why do we need to make changes to how we deliver services?

We need to make sure every pound spent in Kent continues to deliver better outcomes for our customers and that we are getting value for money. The current services are delivered through over 30 individual contracts, many of which have not changed for some time. We need to consider how best to manage these services and make the most of working with our partners, such as District and Borough Councils, in the future.

We have undertaken a review of the current Supported Accommodation and Floating Support services. This included a number of pre-consultation activities which captured the views of young people who use the services and the staff that deliver them. The review identified areas where we can make changes and improvements.

4. What are we proposing to change to provide a better service?

We are consulting on;

a. Who will use these services
b. Reviewing the service offer
c. Joining up accommodation based support and floating support services for high, medium and low needs
d. Lining up services with areas of the County
a. Who will use these services

At the moment, who uses these services depends on the individual providers. This is influenced by historical arrangements and the location of the services, rather than the needs of the young person. This means that young people with higher needs could be waiting longer to get help.

Demand for services has changed and there are more young people to help. This is a result of population changes, increases in the number of young people entering care and a large increase in the number of Unaccompanied Asylum Seeking Children in Kent. We need to consider which young people receive our services to make sure that we are able to support those most in need.

Kent County Council has a **statutory duty** (legal requirement) to assist and support **Children in Care and young people leaving Care** to make a successful transition to adulthood. Currently, these specific groups of young people are not prioritised for all services.

Kent County Council has a statutory duty to support:
- 16 and 17 year old Children in Care
- Care Leavers up to the age of 21 year olds
- Care Leavers who are over 21 and who wish to pursue education or training (support will continue until the end of the agreed programme of education or until the young person is 25)
- 16 and 17 year olds who are at risk of homelessness and those that are homeless

Kent County Council is considering prioritising young people who are entitled to a statutory duty or who may need some support to prevent them coming into Care (option 2).

Kent County Council is also considering limiting services to those who are entitled to a statutory duty by KCC only (option 3). Kent County Council delivers Early Help Services which support young people who are not entitled to a statutory duty.
What options are we considering?

**OPTION 1 - Current Model**

- ALL Young People can apply for services

  - Care Leavers
  - 16 & 17 year old Children in Care
  - Unaccompanied Asylum Seeking Children
  - Teenage Parents
  - 16 & 17 year olds homeless
  - 16 - 25 Vulnerable Young People

**OPTION 2**

- PRIORITISE Statutory Service Users

  - Care Leavers
  - 16 & 17 year old Children in Care
  - Unaccompanied Asylum Seeking Children
  - Teenage Parents
  - 16 & 17 year olds homeless
  - 16 - 25 Vulnerable Young People

**OPTION 3**

- Access for Statutory Service Users ONLY

  - Care Leavers
  - 16 & 17 year old Children in Care
  - Unaccompanied Asylum Seeking Children
  - 16 & 17 year olds homeless
  - 18 - 25 Vulnerable Young People

- Who uses these services depends on individual providers and the location of the services, rather than the needs of the young person.
- Young people with higher needs could be waiting longer to get help.

- A priority scoring system is used and priority points are awarded to young people who are entitled to a statutory duty regardless of where they live.
- More statutory service users will be supported.
- Fewer young people over 18, who are not entitled to a statutory duty, will be supported.

- Statutory service users will be supported.
- Young people over 18, who are not entitled to a statutory duty, will NOT be supported.
b. Reviewing the Service Offer

Currently separate services are delivered for:-

- Young People at Risk
- Teenage Parents
- Unaccompanied Asylum Seeking Children (UASC)
- Children in Care
- Care Leavers
- Homeless young people needing emergency accommodation

Currently there is no consistent or standardised offer across the County. This means that young people receive an inconsistent offer based on their ‘status’ not their needs. It also means that people have to move area to access a service, rather than access their most local service.

Kent County Council is considering a standard offer. This would mean that all services would be able to cater for the needs of all young people and there would be no separate targeted services. We believe that this would have benefits of ensuring access can be prioritised according to need, and that there is more likely to be a suitable service available closer to where young people currently live.

What options are we considering?

**OPTION 1 - Current Model**

- Teenage Parents Services
- Care Leavers and Children in Care Services
- Young People at Risk Services
- Unaccompanied Asylum Seeking Children Services

**OPTION 2**

All services cater for the needs of all service users
c. Joining up accommodation based support and floating support services for high, medium and low needs.

We believe that young people need to be able to access more support services to successfully move on from supported housing and to sustain tenancies, preventing homelessness. This includes gaining the relevant independent living skills.

Currently accommodation based support and floating support services are delivered separately. We also have separate contracts, and with a range of separate organisations that offer “high”, “medium” and “low” levels of support. The service a young person receives often depends on where they live, rather than their needs. This also means that young people often have to move to a new service if their level of need changes, or when they no longer require support. We do not believe the current service arrangements are the best way to help young people to be independent in the future.

We believe that we should design future services in a more joined up way in order to create effective “pathways”. By pathway we mean that the services available to a young person should work together, supporting and enabling them to move from whichever services they initially access through to independent accommodation in the future.

Joining up these services would mean creating a service that is able to deliver a full range of stable, safe and well maintained accommodation (including smaller and larger properties) and appropriate personalised support packages (including targeted support as required) to meet the needs of all young people throughout their journey to independence.

What options are we considering?

<table>
<thead>
<tr>
<th>OPTION 1 - Current Model</th>
<th>OPTION 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accommodation Based Support Services</td>
<td>Joined Up Accommodation and Support Services</td>
</tr>
<tr>
<td>Floating Support Services</td>
<td></td>
</tr>
</tbody>
</table>

---

Page 7 of 23
d. Lining up services with areas of the County

Currently accommodation based support and floating support services are delivered differently across the County. Some areas have a large number of services while other areas do not have any services.

We believe that there is an opportunity to achieve improved outcomes by lining up services with areas of the County. This would also provide the opportunity to make the most of working with our partners, particularly with our Borough and District Council Housing partners, and would help young people to continue living locally and to have a local connection. This would be part of working to create effective pathways of housing and support.

Lining up services in this way would also reduce the number of separate contracts we manage thereby lowering overhead and management costs, and allowing more resources to be focused on supporting young people.

Kent County Council is considering either a countywide service or 4 area based services (North, South, East, and West Kent) to align with KCC’s staff team structures.

What options are we considering?

**OPTION 1 - Current Model**

- Various Local Services

- Large number of local services provided by a number of organisations.
- Different services in different parts of the County.
- Some areas have no services.

**OPTION 2**

- Countywide Service

- Service delivered across the County.
- Reduced number of contracts and therefore lower overhead and management costs.

**OPTION 3**

- 4 Area Based Services

- North (Dartford, Gravesesham, Sevenoaks & Swanley)
- East (Canterbury, Thanet & Swale)
- West (Maidstone, Tunbridge Wells, Tonbridge & Malling)
- South (Dover, Ashford, Shepway)

- Services delivered within each area of the County.
- Each area of the County aligned with 3 Borough and District Council Housing partners.
- Young people can continue living locally and maintain a local connection.
- Aligns with KCC Social Care and Early Help staff teams.
- Reduced number of contracts and therefore lower overhead and management costs.
5. Who will be affected by our proposals?

These proposals will affect;

- Children in Care including Unaccompanied Asylum Seeking Children and Care Leavers aged 16 plus
- Vulnerable young people aged 18 to 21 who have previously been able to request support, and who may need to access support in the future
- Teenage parents and their babies
- Friends and family of Children in Care, Care Leavers and vulnerable young people
- The organisations that deliver services and their staff
- Our Partners, such as District and Borough Councils, who also help young people at risk of homelessness and those that are homeless

6. Have your say

We want to make sure that these services meet the needs of those who need them, and offer Kent residents the best value for money.

We have carried out an Equality Impact Assessment as part of this review, and have published this along with the consultation document at www.kent.gov.uk/supportedaccommodation. There is a question about this in the questionnaire and we will use the feedback we receive about our assumptions to update this following the completion of this engagement process.

We want to hear what you think of our proposals that are outlined in this document. Please let us know by visiting www.kent.gov.uk/supportedaccommodation and completing the online consultation questionnaire.

Alternatively, complete the consultation questionnaire enclosed with this document and send it back to us using the address below:

Email – 16-25accommodation@kent.gov.uk
Post – Kent County Council, Commissioning Unit, Room 2.11, Sessions House, County Hall, Maidstone, Kent, ME14 1XQ (or phone us for a freepost envelope on 03000 414181.)

Alternative formats
If you require this document in any other format or language, please email alternativeformats@kent.gov.uk or call: 03000 421553 (text relay service number: 18001 03000 421553). This number is monitored during office hours, and there is an answering machine at other times.
7. What happens next?

This consultation will start on 30th November 2015 and finish on 8th February 2016. Your responses will help us complete our review and better understand the impact of any proposals on those who use the services we provide.

8. Current Services

<table>
<thead>
<tr>
<th>Service Provider</th>
<th>Name Of Contracted Service</th>
<th>District</th>
<th>Type of Provision</th>
</tr>
</thead>
<tbody>
<tr>
<td>Home Group Ltd</td>
<td>Ashford Young Persons Service</td>
<td>Ashford</td>
<td>Young People at Risk (16-25 years)</td>
</tr>
<tr>
<td>Canterbury</td>
<td>Wincheap</td>
<td>Canterbury</td>
<td>Teenage Parent Service (16-21 years)</td>
</tr>
<tr>
<td>Porchlight</td>
<td>Porchlight Young Person Hostel</td>
<td>Canterbury</td>
<td>Young People at Risk (16-25 years)</td>
</tr>
<tr>
<td>Porchlight</td>
<td>New Town Street</td>
<td>Canterbury</td>
<td>Young People at Risk (16-25 years)</td>
</tr>
<tr>
<td>LIFE Housing</td>
<td>Dartford LIFE</td>
<td>Dartford</td>
<td>Teenage Parent Service (16-21 years)</td>
</tr>
<tr>
<td>Home Group Ltd</td>
<td>Daisies</td>
<td>Dartford</td>
<td>Teenage Parent Service (16-21 years)</td>
</tr>
<tr>
<td>YMCA Thames Gateway</td>
<td>YMCA Thames Gateway</td>
<td>Dartford</td>
<td>Young People at Risk (16-25 years)</td>
</tr>
<tr>
<td>YMCA Thames Gateway</td>
<td>Church View</td>
<td>Dartford</td>
<td>Young People at Risk (16-25 years)</td>
</tr>
<tr>
<td>Porchlight</td>
<td>Dover Housing Support Services</td>
<td>Dover</td>
<td>Young People at Risk (16-25 years)</td>
</tr>
<tr>
<td>Home Group Ltd</td>
<td>Dover Young Persons Service</td>
<td>Dover</td>
<td>Young People at Risk (16-25 years)</td>
</tr>
<tr>
<td>Family Mosaic</td>
<td>Old Colonial</td>
<td>Gravesham</td>
<td>Teenage Parent Service (16-21 years)</td>
</tr>
<tr>
<td>Depaul Trust</td>
<td>The Grove</td>
<td>Gravesham</td>
<td>Young People at Risk (16-25 years)</td>
</tr>
<tr>
<td>Golding Homes</td>
<td>Maidstone Teenage Parent Service</td>
<td>Maidstone</td>
<td>Teenage Parent Service (16-21 years)</td>
</tr>
<tr>
<td>Sanctuary Housing Association</td>
<td>Maidstone Housing Supported Service</td>
<td>Maidstone</td>
<td>Young People at Risk (16-25 years)</td>
</tr>
<tr>
<td>Home Group Ltd</td>
<td>Trinity Foyer</td>
<td>Maidstone</td>
<td>Young People at Risk (16-25 years)</td>
</tr>
<tr>
<td>Lookahead Care And Support</td>
<td>Shepway Young Persons At Risk</td>
<td>Shepway</td>
<td>Young People at Risk (16-25 years)</td>
</tr>
<tr>
<td>Porchlight</td>
<td>Swale Young Persons At Risk</td>
<td>Swale</td>
<td>Young People at Risk (16-25 years)</td>
</tr>
<tr>
<td>Centra</td>
<td>Overton House</td>
<td>Swale</td>
<td>Young People at Risk (16-25 years)</td>
</tr>
<tr>
<td>Centra</td>
<td>Bridge House</td>
<td>Swale</td>
<td>Young People at Risk (16-25 years)</td>
</tr>
<tr>
<td>Porchlight</td>
<td>New Wharf</td>
<td>Tonbridge and Malling</td>
<td>Young People at Risk (16-25 years)</td>
</tr>
<tr>
<td>West Kent YMCA</td>
<td>Ryder House</td>
<td>Tunbridge Wells</td>
<td>Young People at Risk (16-25 years)</td>
</tr>
<tr>
<td>----------------</td>
<td>-------------</td>
<td>-----------------</td>
<td>-----------------------------------</td>
</tr>
<tr>
<td>Chapter 1</td>
<td>Calverley Hill</td>
<td>Tunbridge Wells</td>
<td>Young People at Risk (16-25 years)</td>
</tr>
<tr>
<td>Sanctuary Housing Association</td>
<td>Young People Floating Support East Kent</td>
<td>East Kent</td>
<td>Floating Support Service</td>
</tr>
<tr>
<td>Sanctuary Housing Association</td>
<td>Young People Floating Support West Kent</td>
<td>West Kent</td>
<td>Floating Support Service</td>
</tr>
<tr>
<td>Ready Homes</td>
<td>Former UASC Framework Contract</td>
<td>Countywide</td>
<td>UASC Accommodation</td>
</tr>
<tr>
<td>Social and Community Care</td>
<td>Former UASC Framework Contract</td>
<td>Countywide</td>
<td>UASC Accommodation</td>
</tr>
<tr>
<td>Hassan Ibrahim</td>
<td>Former UASC Framework Contract</td>
<td>Countywide</td>
<td>UASC Accommodation</td>
</tr>
<tr>
<td>Asphaleia</td>
<td>UASC Floating Support</td>
<td>Countywide</td>
<td>UASC Floating Support Service</td>
</tr>
<tr>
<td>Kent Refugee Action Network</td>
<td>UASC Floating Support</td>
<td>Countywide</td>
<td>UASC Floating Support Service</td>
</tr>
<tr>
<td>Various</td>
<td>Semi-Independent/ Supported Accommodation (spot purchased)¹</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• 16+ Grange, Acorn Homes (Group) Ltd</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• 4 CSR Services Ltd</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Affinity Fostering Services Ltd</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Blue Diamond Properties Limited</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Bluebells</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Bridging The Gap</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Cantercare</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Creating Lifestyles Limited</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Crown Social Care</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Dunfield and Mead</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Eric Patrick Care Ltd</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Golden Care</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Good2Go Care Services Ltd</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Haven Care Support Services</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Independence-Development Ltd</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Krossroads</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Liberty Group</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• My Life Semi-Independent Project</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• North and East London Care</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Rela Support Services Ltd</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Step Ahead</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>N/A</td>
<td>Supported Accommodation</td>
<td></td>
</tr>
</tbody>
</table>

¹ As at 09/11/15
Proposed Changes to Kent’s Supported Accommodation and Floating Support Services

Consultation Questionnaire

We are committed to keeping you involved and are keen to listen to your views.

Please let us know what you think by visiting the website at www.kent.gov.uk/supportedaccommodation and completing the online consultation questionnaire.

Alternatively, complete the consultation questionnaire below and send it back to us using the address below:
- Email – 16-25accommodation@kent.gov.uk
- Post – Kent County Council, Commissioning Unit, Room 2.11, Sessions House, County Hall, Maidstone, Kent, ME14 1XQ (or phone us for a freepost envelope on 03000 414181)

Please submit your questionnaire by 8th February 2016.

Question 1.

Are you completing this questionnaire on behalf of:

Please select one option.

a. Yourself (as an individual) → Please go to question 1a
b. An organisation → Please go to question 1b

Please tell us the name of your organisation:
Question 1a.

Which of the following best describes you? (Please tick all that apply)

- I am a young person who currently uses these services
- I am a young person who may use these services in the future
- I am a Family member, neighbour or friend of a young person who uses these services
- I am Foster Carer
- I am a Professional e.g. Advocate, Social Worker, Support Worker
- I am a Supported Lodgings Host
- I am a Landlord
- I am a Private Housing Landlord.
- I run a Bed and Breakfast
- I run a Training Flat
- I provide support services to people in their home e.g. Floating Support
- Other please specify

Question 1b.

Which of the following best describes your organisation? (Please tick all that apply)

- Independent Fostering Agency
- Supported Lodgings Co-ordinator/Provider
- Housing Related Support Accommodation Provider e.g. Young People at Risk Service
- Teenage Parent Service Provider
- Independent Accommodation Provider
- Children’s Residential Home
- Local Authority/ Housing Authority
- Housing Association
- A Hostel
- A Foyer
- Secure Accommodation Provider
- A Refuge
- Training Flat Provider
- Support services in someone’s home e.g. Floating Support
- Other please specify
Question 2:

We are considering prioritising young people who are entitled to a statutory duty or who may need some support to prevent them coming into Care (Option 2)

This would mean that more young people who are entitled to a statutory duty (Children in Care including Unaccompanied Asylum Seeking Children, Care Leavers and 16 and 17 year olds at risk of homelessness) will be supported and fewer young people over 18, who are not entitled to a statutory duty will be supported.

To what extent do you agree or disagree with this prioritisation? (Please tick one option)

☐ Strongly agree → Please go to question 3
☐ Agree → Please go to question 3
☐ Neither agree nor disagree → Please go to question 2a
☐ Disagree → Please go to question 2a
☐ Strongly disagree → Please go to question 2a
☐ Don’t know → Please go to question 2a
☐ I do not wish to comment on this → Please go to question 3

Question 2a:

Could you tell us why you say that?
Question 3:

We are also considering limiting services to those who are entitled to a statutory duty only (Option 3).

This would mean that young people over 18, who the council does not have a statutory duty to support, will NOT be supported.

To what extent do you agree or disagree with only delivering support to Children in Care including Unaccompanied Asylum Seeking Children, Care Leavers and 16-17 year olds at risk of homelessness? (Please tick one option)

☐ Strongly agree → Please go to question 4
☐ Agree → Please go to question 4
☐ Neither agree nor disagree → Please go to question 3a
☐ Disagree → Please go to question 3a
☐ Strongly disagree → Please go to question 3a
☐ Don’t know → Please go to question 3a
☐ I do not wish to comment on this → Please go to question 4

Question 3a:

Could you tell us why you say that?
Question 4:

We are considering a standard service offer.

This would mean that young people will be able to access the same services. Services would cater for the needs for all young people and there would be no separate targeted services.

To what extent do you agree or disagree with the creation of a standard accommodation and support offer for all young people who will use these services? (Please tick one option)

- Strongly agree → Please go to question 5
- Agree → Please go to question 5
- Neither agree nor disagree → Please go to question 4a
- Disagree → Please go to question 4a
- Strongly disagree → Please go to question 4a
- Don’t know → Please go to question 4a
- I do not wish to comment on this → Please go to question 5

Question 4a:

Could you tell us why you say that?
Question 5:

We are considering joining up services.

This would mean creating a service that is able to deliver a full range of stable, safe and well maintained accommodation (including smaller and larger properties) and appropriate personalised support packages (including targeted support as required) to meet the needs of all young people throughout their journey to independence.

To what extent do you agree or disagree with the joining up of accommodation based and floating support services? (Please tick one option)

- [ ] Strongly agree → Please go to question 6
- [ ] Agree → Please go to question 6
- [ ] Neither agree nor disagree → Please go to question 5a
- [ ] Disagree → Please go to question 5a
- [ ] Strongly disagree → Please go to question 5a
- [ ] Don’t know → Please go to question 5a
- [ ] I do not wish to comment on this → Please go to question 6

Question 5a:

Could you tell us why you say that?
Question 6:

Kent County Council is considering either a countywide service or 4 area based services.

This would mean there were lower overhead and management costs and services would be delivered in a consistent way across the County.

To what extent do you agree or disagree with reducing the number of organisations delivering services? (Please tick one option)

- [ ] Strongly agree → Please go to question 7
- [ ] Agree → Please go to question 7
- [ ] Neither agree nor disagree → Please go to question 6a
- [ ] Disagree → Please go to question 6a
- [ ] Strongly disagree → Please go to question 6a
- [ ] Don’t know → Please go to question 6a
- [ ] I do not wish to comment on this → Please go to question 7

Question 6a:

Could you tell us why you say that?
Question 7:

Which of the following do you think would deliver the best outcomes for the young people who use our services? (Please tick one option)

☐ Option 1 Current – Services are delivered in various locations across Kent. Some areas have lots of services while other areas do not have any.
☐ Option 2 – Countywide service(s) (Kent)
☐ Option 3 – Area based services (North, South, East or West Kent)
☐ Don’t Know/ Not Sure

Question 7a:

Could you tell us why you say that?
Question 8:

If you think there is something we haven’t asked you, or you would like to make any other comments on our options and proposals for this service, please use the pace below to tell us:

Question 9:

We have completed an Equality Impact Assessment on the proposed changes. An EqIA is a tool to assess the impact any policies or strategies would have on race, age, disability, gender, gender reassignment, sexual orientation, religion or belief, marriage and partnerships and carer’s responsibilities.

The EqIA can be accessed via www.kent.gov.uk/supportedaccommodation or on request from 16-25accommodation@kent.gov.uk or 03000 414181.

Have you read the Equality Impact Assessment? (Please tick one option)

- [ ] Yes
- [ ] No
Question 9a:

Please use this space if you would like to make any comments on the assumptions made by KCC within the Equality Impact Assessment:

Question 10:

What is your postcode?
About You

We want to make sure that everyone is treated fairly and equally, and that no one gets left out. That's why we're asking you these questions.

We won't share the information you give us with anyone else. We'll use it only to help us make decisions, and improve our services.

If you would rather not answer any of the other questions, you don't have to.

Question 11. Are You?

☐ Male ☐ Female ☐ I prefer not to say

Question 12: Which of these age groups applies to you?

☐ 0 - 15 ☐ 25-34 ☐ 50-59 ☐ 65-74 ☐ 85 + over

☐ 16-24 ☐ 35-49 ☐ 60-64 ☐ 75-84 ☐ I prefer not to say

Question 13: To which of these ethnic groups do you feel you belong? (Source: 2011 census)

<table>
<thead>
<tr>
<th>White</th>
<th>Mixed</th>
<th>Asian or Asian British</th>
<th>Black or Black British</th>
</tr>
</thead>
<tbody>
<tr>
<td>☐ British</td>
<td>☐ White &amp; Black Caribbean</td>
<td>☐ Indian</td>
<td>☐ Caribbean</td>
</tr>
<tr>
<td>☐ Irish</td>
<td>☐ White &amp; Black African</td>
<td>☐ Pakistani</td>
<td>☐ African</td>
</tr>
<tr>
<td>☐ Gypsy/Roma</td>
<td>☐ White &amp; Asian</td>
<td>☐ Bangladeshi</td>
<td>☐ Other*</td>
</tr>
<tr>
<td>☐ Irish Traveller</td>
<td>☐ Other*</td>
<td>☐ Other*</td>
<td></td>
</tr>
<tr>
<td>☐ Other*</td>
<td>☐ Arab</td>
<td>☐ Chinese</td>
<td>☐ I prefer not to say</td>
</tr>
</tbody>
</table>

*Other Ethnic Group - if your ethnic group is not specified in the list, please describe it here:

The Equality Act 2010 describes a person as disabled if they have a longstanding physical or mental condition that has lasted, or is likely to last, at least 12 months; and this condition has a substantial adverse effect on their ability to carry out normal day-to-day activities. People with some conditions (cancer, multiple sclerosis and HIV/AIDS, for example), are considered to be disabled from the point that they are diagnosed.

Question 14: Do you consider yourself to be disabled as set out in the Equality Act 2010?

☐ Yes ☐ No ☐ I prefer not to say
Question 14a. If you answered Yes to Question 14, please tell us which type of impairment applies to you.

You may have more than one type of impairment, so please select all the impairments that apply to you. If none of these applies to you, please select Other, and write in the type of impairment you have.

☐ Physical impairment ☐ Mental health condition

☐ Sensory impairment (hearing, sight or both) ☐ Learning disability

☐ Long standing illness or health condition, such as cancer, HIV/AIDS, heart disease, diabetes or epilepsy

☐ Other, please specify: ☐ I prefer not to say

Question 15: Do you regard yourself as belonging to any particular religion or belief?

☐ Yes ☐ No ☐ I prefer not to say

Question 15a. If you answered Yes to Question 15, which of the following applies to you?

☐ Christian ☐ Hindu ☐ Muslim ☐ Any other religion, please specify:

☐ Buddhist ☐ Jewish ☐ Sikh

Question 16: Are you?

☐ Heterosexual/Straight ☐ Gay woman/Lesbian ☐ Other

☐ Bi/Bisexual ☐ Gay man ☐ I prefer not to say

Thank you for taking part in this consultation. Your feedback is important to us and will be used to help us make decisions.

The outcome of the consultation will be available at [www.kent.gov.uk/supportedaccommodation](http://www.kent.gov.uk/supportedaccommodation) in due course.