Kent County Council

Flood Risk to Communities
Maidstone

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www.kent.gov.uk

In partnership with:

Environment
Agency

MAIDSTONE
Borough Council
This document has been prepared by Kent County Council, with the assistance of:

- The Environment Agency
- Maidstone Borough Council
- The Upper & Lower Medway Internal Drainage Boards
- Southern Water

For further information or to provide comments, please contact us at flood@kent.gov.uk
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INTRODUCTION TO FLOOD RISK TO COMMUNITIES

This document has been prepared for the residents and businesses of the Maidstone Borough Council area. It provides information on the nature and magnitude of the flood risk across the district, and outlines the existing and proposed approaches to manage the risk identified.

It has been developed with the help and support of the other Risk Management Authorities (RMAs) that operate in Maidstone. These include the Environment Agency, Kent County Council, Maidstone Borough Council, Southern Water, and the Upper Medway Internal Drainage Board.

This document aims to provide a summary of:

- the main flood risks to the area,
- the key flood risk management assets/structures,
- any flood risk management plans or strategies that are in place and,
- where to find further information.

All links to plans, strategies and other pertinent information have been shortened to facilitate the use of non-electronic versions of this document.

This is a living document and will be periodically reviewed and revised as any relevant new information or plans become available.
MAIDSTONE OVERVIEW

The administrative boundaries of Maidstone Borough Council are shown in Figure 1 below. The district covers an area of 393sqkm. It has no coast-line, but the tidal limit of the River Medway lies approximately 1.5km within the borough's boundary. In total, 41.5sqkm (10.6 percent) of the district lies within Flood Zone 3 and is considered to be at high risk from flooding from the sea or rivers.

South of Maidstone (and upstream of the district’s major urban area), the River Medway flows in a generally west-east direction. At the confluence of the Rivers Medway and Beult at Yalding, the river turns to flow in a more northerly direction, cutting through a greensand ridge at Maidstone, before continuing on towards the coast at Rochester. The Rivers Len and Loose join the River Medway in Maidstone.

The Maidstone area is drained by numerous other main rivers, smaller ordinary watercourses and ditches. In combination with rainfall runoff and groundwater emergence, these features give rise to differing levels and mechanisms of flood risk throughout the area. For example, some areas near the tidally influenced Medway will only be at risk from tidal flooding, other areas will be predominantly at risk from fluvial, groundwater or surface water flooding, whilst other areas may be at a combined risk from more than one source.

Managing the flood risk throughout the district can therefore be a complex and challenging task.

The River Medway and its tributaries have been subject to many flood events throughout history, most notably:

- In December 1947 catchment-wide flooding was experienced throughout the Medway valley.
- The November 1960 flood event caused inundation along the River Medway through Maidstone Town and upstream of Teston.
- September 1968 saw some of the most extensive recorded flooding with overtopping of the River Medway, River Len, River Beult and River Teise, causing catchment wide flooding throughout the Borough, including flooding in Maidstone Town centre.
- The floods of 2000/01 were particularly severe over the mid-Kent catchments of the rivers Medway, Beult and Teise. During this period Yalding in particular suffered extensive flooding, with approximately 180 properties affected and roads closed. Flooding also occurred at East Peckham, Collier Street, Lamberhurst and Smarden, as well as at other locations within the catchment. Flooding in Maidstone town, however, was limited.
- The period from October 2013 to March 2014 was the second wettest winter for Kent since 1910 (second only to 2000/01). In many areas the flooding was worse than that experienced in 2000/01, particularly in Yalding (where more properties were affected), and in Maidstone town centre.
The district is not considered to be particularly susceptible to groundwater flooding, but there have been a few recorded incidents in a band across the centre of the borough, in the areas around Yalding, Loose, Boughton Monchelsea, Leeds, Ulcombe and Harrietsham. These areas overlie the Lower Greensand Group (an aquifer), and many of the streams in these areas are fed by springs. Further to the south, the underlying geology becomes the less permeable Weald Clay; this prevents groundwater emergence, but also prevents the infiltration of surface water and can be more susceptible to ponding.

Tidal flooding and any flooding from the district’s main rivers (River Medway, River Beult, River Teise, Lesser Teise, River Len and River Loose) continues to be managed by the Environment Agency. They are also responsible for defining the extent of the tidal/fluvial flood zones, which are usually derived from detailed computer models.

Floods from ordinary watercourses, surface water and groundwater is recorded and overseen by Kent County Council in its role as Lead Local Flood Authority. These watercourses include the River Len (upstream from Spot Lane), the River Loose (upstream of Bockingford Lane), and the Great Stour, which has its source within the Maidstone Borough Council boundary.
Flooding sources

Groundwater
Occurs when water stored in the ground rises to the surface. This is most likely in areas with porous underlying rocks (like chalk).

Reservoirs
Reservoir flooding is extremely unlikely to occur. When the amount of water entering the reservoir is greater than the amount the reservoir is designed to discharge, floodwaters may overtop the crest of the reservoir and flow downstream (some reservoirs are designed to manage excess flows in this way). Occasionally, where a reservoir has been poorly designed, the structure can fail, releasing water.

Surface water
Occurs when the rate of rainfall is higher than the rate at which water can drain into the ground or enter a drainage system, creating runoff, running down hill and pooling in low points.

Coastal Erosion
Occurs when the coastline is eroded by the action of the sea, leading to loss of land.Whilst coast protection works are not the same as coastal flood defences, they can contribute to the effectiveness of flood defences along a shoreline.

Main river and ordinary watercourses
Occurs when the water flowing in a watercourse (which may be in a culvert), exceeds the capacity of the channel and goes over its banks. The capacity of the watercourse may be reduced by blockages and debris in the channel. There are two categories of watercourse: main rivers (those which present the greatest risk to life and property), and ordinary watercourses, which cover all other watercourses, including streams, drains and ditches.

Sewer flooding (including foul sewers)
May occur when the sewerage system fails due to blockages or it is overwhelmed by surface water.

Coastal flooding
Occurs when the coastline and/or coastal flood defences are either overwhelmed or breached by high tides or a storm surge.

Risk Management Authority
- KCC: Kent County Council
- EA: Environment Agency
- SW: Southern Water
- TW: Thames Water
- DB: Internal Drainage Boards
  - Lower Medway Internal Drainage Board
  - Upper Medway Internal Drainage Board
  - Romney Marshes Area Internal Drainage Board
  - River Stour (Kent) Internal Drainage Board
  - North Kent Marshes Internal Drainage Board
- DB: District and Borough Councils
  - KRT: Kent Resilience Team
  - RO: Reservoir Operators

Authorities responsible
- KCC: Kent County Council
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**ROLES AND FUNCTIONS IN THE MANAGEMENT OF FLOOD RISK**

This section sets out the roles, responsibilities and functions of the main bodies that have a part to play in managing flood risk. Further information on the nature of these Risk Management Authorities is set out in Section 3.1 and Annex A of Kent County Council’s Local Flood Risk Management Strategy.

The Local Flood Risk Management Strategy can be found at [http://goo.gl/hpw021](http://goo.gl/hpw021).

**THE ENVIRONMENT AGENCY**

The Environment Agency ([https://goo.gl/ohv7Jv](https://goo.gl/ohv7Jv)) is a non-departmental public body, responsible to the Secretary of State for Environment, Food and Rural Affairs.

They are responsible for taking a strategic overview of the management of all sources of flooding and coastal erosion. This includes, for example:

- setting the direction for managing the risks through strategic plans,
- providing evidence and advice to inform Government policy and to support other RMAs,
- working collaboratively to support the development of risk management skills,
- capacity and providing a framework to support local delivery.

The Environment Agency also have operational responsibility for managing the risk of flooding from main rivers, reservoirs, estuaries and the sea (as well as being a coastal erosion risk management authority).

As part of its strategic overview role, the Environment Agency is producing Flood Risk Management Plans with partner Risk Management Authorities (RMAs). Flood Risk Management Plans will highlight the hazards and risks of flooding from rivers, the sea, surface water, groundwater and reservoirs, and will set out how RMAs work together with communities to manage flood risk.

The Environment Agency have also prepared the National Strategy for Flood and Coastal Erosion Risk Management to clarify their role and to outline the principles that guide flood risk management in the UK (please see the following Plans and Strategies section for further information).

Their legal powers relating to FCRM are *permissive* and are largely set out in the Water Resources Act 1991 and the Flood and Water Management Act 2010. The term *permissive* means that they have the power to undertake flood and coastal risk management works but are not legally obliged to undertake such activity. The maintenance of a main river channel and its banks is ultimately the responsibility of the riparian landowner. The Environment Agency has powers of enforcement to ensure that riparian landowners keep any main rivers flowing through their land clear of obstruction.

As with any RMA, when they use their permissive powers they must comply with European legislation (particularly the Habitats and Birds Directives, the Floods Directive and the Water Framework Directive) and any other legal requirements.
They prioritise their investment in flood and coastal risk management works according to Government policy (and in line with Treasury guidance on economic appraisal). They implement Government policy such that public money is:

- spent on the works that provide the greatest benefits to society,
- is spent efficiently and effectively, and
- reflects a partnership approach.

They assess the costs, economic benefits, environmental impact and flood risk to set their spending priorities.

The Environment Agency also have a regulatory role to consent works carried out by others in, under, over or within eight metres of a main river or any associated flood defence (unless a watercourse is tidally influenced, in which case their permission must be sought for all works within 15 metres). The Environment Agency has statutory byelaws specifying the range of operations that are either precluded from occurring, or that require the Environment Agency's formal consent, within this area.

Their formal permission is required to ensure that those works do not adversely affect the operation of the drainage system or cause unnecessary environmental damage.

The local Environment Agency office should be contacted in advance of any planned works taking place. For further information on any of the above, please contact KSLE@environment-agency.gov.uk

**Maintenance Protocol (2013)**

Maintaining some assets that have been maintained in the past may no longer be economically justifiable or the work may not have a high enough priority for central government FCRM funding over the longer term. In these circumstances, they might decide not to maintain them in the future.

The River Medway and its tributaries are split by communities according to the risk of flooding and its economic impact, these are known as asset systems. Each system has a System Asset Management Plan (SAMP); this is a long-term plan covering a collection of assets. The SAMP includes information on the costs for maintaining and replacing assets over their life as well as details of the economic benefits within the system. The available maintenance budget is then directed to areas with the greatest need.

**Kent County Council**

Kent County Council has two main functions that affect flood risk management. They are both the **Lead Local Flood Authority** and the County’s **Highway Authority**.

Additionally, and as with any riparian land owner, they are responsible for any land they own, and should maintain all ordinary watercourses and assets in their ownership.

The functions and associated responsibilities of the Lead Local Flood Authority and the Highway Authority are explained below:
**Lead Local Flood Authority**

Kent County Council (KCC) was made the Lead Local Flood Authority for Kent by the Flood & Water Management Act 2010; this means Kent County Council has a strategic overview role for *local* flooding (which is defined as flooding from surface water, groundwater and ordinary watercourses). As part of its role as Lead Local Flood Authority, KCC has produced a Local Flood Risk Management Strategy (please see the following [Plans and Strategies](#) Section).

Kent County Council also has a duty to:

- Maintain a register and record of structures and features
- Undertake flood investigations
- Regulate proposals which affect ordinary watercourses
- Provide advice and guidance on the provision of Sustainable Drainage within new development as a statutory consultee within the planning process.

As Lead Local Flood Authority, Kent County Council is required to oversee the management of local flood risk; this includes the management of risk of flooding from ordinary watercourses. As such, Kent County Council’s formal written consent is required prior to undertaking any works which may obstruct the passage of water within an ordinary watercourse. Such works can include culverting, diversion and the construction of new dams/weirs, etc. They have powers of enforcement over any works which have been undertaken without consent and should be contacted in advance of the commencement of any proposed works. They can be contacted at flood@kent.gov.uk.

**Highways Authority**

Under the Highways Act 1980, Kent County Council has a duty to maintain the highways in Kent (apart from those managed by the Highways Agency). One of their responsibilities is to ensure that the highways are appropriately drained.

The Kent County Council Highways and Transportation department maintains the roadside surface water drains (also known as gullies) which allow rain water to run away freely from roads, pavements and cycleways. Table 1 shows the frequency of gully cleansing, according to the type of road.

**Table 1. Highways drainage maintenance schedule.**

<table>
<thead>
<tr>
<th>Type of road</th>
<th>Description</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flood routes</td>
<td>Roads known to flood frequently</td>
<td>Every 6 months</td>
</tr>
<tr>
<td>High speed roads</td>
<td>Roads with a speed limit of 70mph</td>
<td>Every 12 months</td>
</tr>
<tr>
<td>Strategic routes</td>
<td>Roads that are the main connection between towns and villages</td>
<td>Every 12 months</td>
</tr>
<tr>
<td>Urban and rural routes</td>
<td>All other roads</td>
<td>Targeted maintenance</td>
</tr>
</tbody>
</table>
The map in Appendix 1 shows the major and strategic routes across the Maidstone Borough Council area, along with the highways which receive more frequent maintenance owing to known drainage problems. Any road not depicted in red or green should be assumed to be a normal road that receives targeted maintenance, as required (as outlined in Table 1).

Other forms of drainage (catchpits, soakaways, pipes, highway ditches etc.) are checked and cleaned or repaired when required, or when problems are reported to us.

Highways drainage problems should be reported at [http://goo.gl/9qqjEe](http://goo.gl/9qqjEe) or by phone on 03000 41 81 81.

**MAIDSTONE BOROUGH COUNCIL**

Maidstone Borough Council has powers under the Land Drainage Act 1991 to carry out flood risk management work on ordinary watercourses. They also have the responsibilities of a riparian owner for any land they own, and should maintain all ordinary watercourses and assets in their ownership.

They also work with Kent County Council and the other Risk Management Authorities to ensure that the risks to/from any new development are effectively managed through making decisions on planning applications. They are ultimately responsible for ensuring that any new development does not exacerbate the flood risk to the area in which it is proposed.

**THE UPPER MEDWAY DRAINAGE BOARD**

The Upper Medway Internal Drainage Board is the operating drainage authority within their designated drainage district. They manage and directly maintain approximately 250km of watercourses in the Upper Medway catchment, 75km of which lie within the Maidstone Borough Council area.

Internal Drainage Boards use their powers to maintain watercourses within their district for land drainage, flood risk management, environmental protection/enhancement and water level management purposes.

In-channel weed cutting is currently carried out annually on most Upper Medway Internal Drainage Board watercourses within the Maidstone Borough Council area. This work is undertaken to maintain the conveyance capacity within the watercourse, to facilitate drainage, to manage local flood risk and to control water levels.

Approximately 10% of the Upper Medway Internal Drainage Board watercourses are desilted each year (carried out on a 10 year rolling programme). Tree and shrub maintenance is carried out to allow free-flow and to maintain adequate access for routine channel maintenance. In-channel obstructions are cleared prior to and during periods of heavy rainfall (mainly from bridges, culverts and other in-channel structures). Routine activities also include the operation and maintenance of water level control structures (feeds and stopboard weirs).

Whilst they undertake routine maintenance of adopted ordinary watercourses, pumping stations, and other critical water control infrastructure under permissive powers, the overall responsibility for maintenance still lies with the riparian owner.
They also have a general supervisory duty over all drainage matters within their districts and have consenting and enforcement powers for works carried out by others in or adjacent to ordinary watercourses within their operational district.

This is done by reasonable application of the board’s byelaws and the Land Drainage Act 1991 to ensure that any development has regard to secure the efficient working of the drainage system now and in the future and does not cause unnecessary adverse environmental impact as a consequence, including increased risk of flooding.

If you are planning to undertake works on an ordinary watercourse within their district, please phone 01622 758345 or email enquiries@medwayidb.co.uk.

The map at Appendix 2 shows the extent of the IDB areas within Maidstone District and shows the watercourses for which they are responsible.

**Southern Water**

Southern Water are responsible for the maintenance of public sewers. These are usually in roads or public open spaces, but may run through private gardens. They have a right of access to these sewers for maintenance. If they wish to carry out work on sewers on your land they must follow a code of practice; this is available from them upon request.

To report a problem or for general enquiries, please contact them here:

http://goo.gl/FrP68N

Southern Water is a risk management authority and has the following flood risk management functions:

- To respond to flooding incidents involving their assets;
- To maintain a register of properties at risk of flooding due to a hydraulic overload in the sewerage network;
- To undertake capacity improvements to alleviate prioritised sewer flooding problems;
- To provide, maintain and operate systems of public sewers and works for the purpose of effectually draining their operative area;
- To co-operate with other relevant authorities in the exercise of their flood and coastal erosion risk management functions;
- To have a regard to national and local flood and coastal erosion risk management strategies.

**Parish Councils**

Parish councils are involved in managing local issues, and the management of local flooding may be one of the problems they help coordinate. They can also be a source of local information about flood risk and are likely to know which areas are prone to flooding (particularly from local flooding incidents). They may have records of flooding, which may not be recorded by other authorities.

Parish Councils are involved in responding to emergencies and have a consultation role in local planning applications, and can influence how local developments are delivered.
They are also working with the RMAs to prepare Parish Emergency Plans and train Community Flood Wardens. These wardens will act as a link between the Environment Agency and the communities at risk; they will disseminate information to local residents, and will assist with the preparation for flooding and management of incidents when they occur.

**LAND OWNERS**

If you own land or property next to a river, stream or ditch you are a riparian owner. Under common law, riparian owners possess rights and responsibilities pertaining to any stretch of watercourse which falls within or follows the boundaries of their property. A riparian owner usually owns land up to the centre line of a non-tidal watercourse where the watercourse itself forms a boundary, even if this is not denoted on the Land Registry plan for the property.

Riparian owners have a duty of care towards their neighbours upstream and downstream. This means they must avoid any action likely to cause flooding of their neighbour’s land or property; they are therefore responsible for accepting water from the section of watercourse owned by their upstream neighbour and then transferring this, together with drainage from their own property, to their neighbour immediately downstream.

The ultimate responsibility for the maintenance of a watercourse and its banks always lies with the riparian owner, regardless of whether such works have been carried out by any other Authority at its own expense in the past. Such maintenance works can include clearing obstructions, repairing the banks, and the management of vegetation or trees.

It is important that riparian owners preserve access to the banks of rivers and streams for maintenance and safety purposes. Access to the watercourse should therefore be considered when erecting any fencing, and undergrowth and vegetation on and around the banks should be appropriately controlled.

Further information on riparian rights and responsibilities can be found in the Environment Agency’s document ‘Living on the Edge’—this can be found at:

http://goo.gl/4Wta5r

**If you are a riparian owner and planning works on a watercourse (or in the vicinity of flood defences) you must contact the relevant authority to discuss whether you need formal consent for your works. This is to ensure that you do not increase flood risk or damage watercourses and flood defences. The relevant consenting authority has powers to remove works that are not consented.**

**If you are not sure whose consent you may require, please contact the Kent County Council Flood Risk team at flood@kent.gov.uk, or phone 03000 414141.**

It should be noted that the abstraction of water from (and the discharge of water to) any watercourse is also regulated by the Environment Agency. They should be contacted prior to the commencement of any such activity.
FLOOD AND COASTAL RISK MANAGEMENT INVESTMENT

The government provides an annual grant to invest in flood defence works; this is known as Flood Defence Grant in Aid. The government offers funding to projects based on the outcomes they will deliver. Whilst the number of homes protected from flooding is the primary consideration, the amount of habitat created and other economic benefits are also taken into account. Any risk management authority can apply for funds from this source.

Flood defence schemes which provide a significant reduction in risk to a large number of properties may occasionally be funded in their entirety by FDGIA; however, smaller schemes which provide a smaller benefit will usually require additional contributions from elsewhere to proceed.

Any other body, organisation or person may make a contribution to meet the shortfall. This process has been established by the government to encourage the communities that benefit from these schemes to invest directly in them. This is known as partnership funding.

Each year risk management authorities from each region are invited to submit details of any proposed flood or coastal erosion management works which will require funding over the next six years. The proposals are captured in a report known as the Medium Term Plan (MTP) by the Environment Agency. Each regional MTP is combined into one national plan to give an indication of investment needs across the entire country.

Projects on the MTP are ranked according to the benefits provided divided by the remaining cost (once partnership funding contribution have been taken into account). The highest ranked schemes receive the greatest proportion of government allocation. The lower ranked schemes typically require a greater contribution from other concerned parties.

Figure 2. shows how this mechanism of flood defence funding differs from how flood defence investment was allocated in the past.

*Figure 2. Flood defence investment.*
FLOOD RISK MANAGEMENT PLANS AND STRATEGIES

There are a number of flood risk management plans and strategies that affect how flood risk in Maidstone is managed. More detailed information about flood risk management in Maidstone can be found in these documents.

This section aims to give you an overview of the most important of these documents and tells you where to find them.

NATIONAL FLOOD AND COASTAL EROSION RISK MANAGEMENT STRATEGY


It has been prepared by the Environment Agency with input from Defra, and sets out the objectives and six guiding principles on how flood risk management should be delivered by all risk management authorities in England.

The National Strategy can be found here:

http://goo.gl/27nZp0

FLOOD RISK MANAGEMENT PLANS

By law the Environment Agency and Natural Resources Wales must produce flood risk management plans (FRMPs) for each River Basin District. These FRMPs must cover flooding from main rivers, the sea and reservoirs.

Lead Local Flood Authorities must also produce FRMPs for all Flood Risk Areas covering flooding from local sources (surface water, ordinary watercourses and groundwater). LLFAs may either prepare a separate FRMP or contribute to a joint partnership FRMP for the River Basin District.

Kent County Council do not have any Flood Risk Areas under their jurisdiction, but they may contribute to a joint partnership FRMP. Other RMAs can also contribute to developing the joint partnership FRMP for the River Basin District. Such contributions are carried out on a voluntary basis and will result in better co-ordinated flood management.

The preferred approach to completing a FRMP

The preferred approach to FRMPs is for Environment Agency and Natural Resources Wales to prepare joint FRMPs in partnership with others, in particular LLFAs and other RMAs. Information about all sources of flood risk is combined to form a single FRMP. This approach co-ordinates flood risk management planning with river basin management planning under the Water Framework Directive, in particular the statutory consultation on proposed updates of River Basin Management Plans (RBMPs) and draft FRMPs.

LLFAs preparing separate FRMPs must co-ordinate the activities of interested parties with those developing RBMPs in England and Wales.
What FRMPs contain

Flood Risk Management Plans must include:

- a map showing the boundaries of the Flood Risk Area
- the conclusions drawn from the flood hazard and risk maps
- objectives for the purpose of managing the flood risk
- proposed measures for achieving those objectives
- a description of the proposed timing and manner of implementing the measures including details of who is responsible for implementation
- a description of the way implementation of the measures will be monitored
- a report of the consultation
- where appropriate, information about how the implementation of measures under the FRMP and RBMP area will be co-ordinated

A map of the agreed Flood Risk Areas can be found here:
https://goo.gl/Zobkko

‘Flood Risk Management Plans (FRMPs): how to prepare them’ provides more guidance for RMAs.
https://goo.gl/LzkfUM

LOCAL FLOOD RISK MANAGEMENT STRATEGY

Kent County Council’s Local Flood Risk Management Strategy (the Local Strategy) sets out a countywide strategy for managing the risks of local flooding; this is defined as flooding from surface water, groundwater and ordinary watercourses. The Local Strategy is prepared by Kent County Council as part of its role as Lead Local Flood Authority. The aims of the local strategy are:

- To coordinate the work of the management authorities to improve the understanding of these risks
- To ensure that we work together to aim to provide effective solutions to problems
- To improve the public’s understanding of the risks in Kent and how everyone can play a part in reducing them.

Part of the Local Strategy sets out how KCC prioritises the management of local flooding in the county. The county is divided into areas with similar local flooding issues. These areas are given a policy for the management of this risk according to its complexity. The local flood risk management policies are shown on the map in Appendix 3.

The Local Strategy can be found here:
http://goo.gl/hpw021
CATCHMENT FLOOD MANAGEMENT PLANS

Catchment Flood Management Plans (CFMPs) are produced by the Environment Agency; they set policies for how inland flood risk should be managed within the catchment (coastal flooding is considered in Shoreline Management Plans, see below). Catchment Flood Management Plans pre-date the Flood and Water Management Act and were not prepared with the input of the Lead Local Flood Authorities (or with the additional data that is now available about local flooding).

Catchment flood management plans (CFMPs) consider all types of inland flooding, from rivers, groundwater, surface water and tidal flooding. Shoreline management plans consider flooding from the sea.

CFMPs also include:

- the likely impacts of climate change
- the effects of how we use and manage the land
- how areas could be developed to meet our present day needs without compromising the ability of future generations to meet their own needs

CFMPs help the Environment Agency and their partners to plan and agree the most effective way to manage flood risk in the future.

Maidstone is in the River Medway Catchment Flood Management Plan. The policies, along with an explanation of what each of the 6 policies mean, are shown on the map in Appendix 4.

The River Medway Catchment Flood Management Plan can be found here:

http://goo.gl/S6KHXF

SHORELINE MANAGEMENT PLANS

Shoreline Management Plans (SMPs) set policies for the management coastal flooding and erosion risk for sections of the coastline. They are developed by Coastal Groups, which are groups of appropriate risk management authorities that coordinate coastal works regionally. Shoreline Management Plans identify the most sustainable approach to managing the coastal flood and erosion risks to the coastline for three epochs:

- short-term (0 to 20 years)
- medium term (20 to 50 years)
- long term (50 to 100 years)

The tidal Medway that lies within Maidstone’s boundary is covered by the Medway Estuary and Swale Shoreline Management Plan. The Medway Estuary and Swale Shoreline Management Plan can be found here:

http://goo.gl/p5ds5p

SURFACE WATER MANAGEMENT PLANS

Surface Water Management Plans (SWMPs) are prepared by Kent County Council in partnership with the other Risk Management Authorities. They provide an overview of
local flood risk for the study area (despite their name) and may cover the risks from other sources of flooding, including where there are combined risks of flooding.

Surface water management plans can vary in scope and detail. Some provide an overview of historic flooding and a general review of existing information. Other surface water management plans use complex rainfall modelling to determine the flood risk from a range of storm durations and intensities to quantify the risks (usually in high risk areas). These plans identify the areas of significant local flood risk and seek to identify options to address the identified risks.

There are two surface water management plans that cover the Maidstone area. Combined, they provide an overview of the historic local flood risk in whole district and identify areas where further investigation may be required and outlines the actions that could be taken to reduce the flood risk.

The Maidstone and Malling Surface Water Management Plan, which covers the urban conurbation of Maidstone and the Malling towns, can be found at:

http://goo.gl/6CxquL

The Maidstone Surface Water Management Plan, which covers the rural parts of Maidstone District not covered by the other SWMP, can be found at:

http://goo.gl/36d0WZ

**STRATEGIC FLOOD RISK ASSESSMENT (SFRA)**

Strategic Flood Risk Assessments (SFRAs) are prepared by Local Authorities and are primarily used to influence local planning policy decisions to ensure future development in the borough are appropriately located and sustainably constructed with respect to drainage and flood risk. They provide a general assessment of the flood risk from all sources across a borough (tidal, fluvial, surface water, groundwater, impounded water bodies and sewers) and should take full account of the likely impact of predicted climate change.

Maidstone’s Strategic Flood Risk Assessment is available here:

http://goo.gl/6Ak3B1

**RIVER BASIN MANAGEMENT PLAN**

River Basin Management Plans are a requirement of the Water Framework Directive; they provide an overview of how water framework directive objectives (achieving the protection, improvement and sustainable use of the water environment) will be met for the water bodies in the river basin that the plan covers. They are not flood risk management documents, but they can influence how rivers and other water bodies are managed.

Maidstone falls within the area covered by the Thames River Basin Management Plan, which can be found here:

http://goo.gl/6aUjTb
MIDDLE MEDWAY STRATEGY
The main flood risk to the Middle Medway area is posed by the River Medway itself, particularly at its confluence with the Rivers Beult and Teise. The flooding mechanisms are complex and interdependent as a result of the flat topography at the confluence and the associated backwater effect of these rivers under spate conditions. In order to appraise options for flood risk management, a strategic approach has been necessary to take account of environmental impacts and the interconnected benefit areas.

The Middle Medway Strategy investigates flood risk management options for the Middle Medway catchment through modelling, economic assessment and strategic environmental assessment. The strategy is intended to guide those involved in flood defence planning and management. It presents a business case to justify future works and investment in flood risk management. The strategy follows the recommendations of the Medway Catchment Flood Management Plan and is available on request from the Environment Agency.

The Environment Agency is working with Kent County Council Maidstone Borough Council to deliver the Middle Medway Resilience project to improve the flood resilience of properties in Yalding, Collier Street, Laddingford and the surrounding areas. This includes investigating the feasibility of property level resilience measures and traffic management measures.

MEDWAY FLOOD PARTNERSHIP
The Medway Flood Partnership was established in January 2017 and is bringing together local partners, national agencies, non-governmental organisations and community representatives to develop and deliver a Medway Flood Action Plan. Support for the partnership was announced in Parliament by the Defra Minister Dr Thérèse Coffey MP, on 22 November 2016.

The partnership will focus on immediate collaborative actions and long term strategies to reduce the risk of flooding from non-tidal rivers and surface water in the Medway catchment, which includes all the land draining into the rivers Medway, Beult, Teise and Eden as well as their tributaries.

For further information about the Medway Flood Partnership, please contact: KSLE@environment-agency.gov.uk

SOUTHEAST RIVERS TRUST
In partnership with the Environment Agency and Kent County Council is undertaking Natural Flood Management modelling and implementing Natural Flood Management measures in the Medway Catchment, as part of a Defra funded project to explore the opportunities for Natural Flood Management.
Flood Risk to Communities – Maidstone

UNDERSTANDING FLOOD RISK

There are a number of maps available that show the risk of flooding to areas from various sources. This section explains what the easily available maps are and what form of flooding they show.

FLOOD RISK MAPPING

Not all flood risk is nationally modelled and mapped. For instance, the flood risk arising from ordinary watercourses has not been specifically investigated and depicted on a national scale. It is also important to note that many types of flood map only include one type of flood risk. For example, a flood map of the River Medway in Maidstone would not include the potential for sewer flooding that might occur at the same time (although this does not mean to say that Maidstone is necessarily at risk from this combination of flooding).

Combining the different types of flooding into one model (and one map) is very difficult. The mechanisms involved in combining the different types of flooding are extremely complex and the scales are different, consequently it is not easily computable in one model. However, in some areas where a significant risk from combined sources of flooding has been identified, KCC has investigated flooding collectively and produced mapping to depict this within their Surface Water Management Plans. Unfortunately it is not yet possible to produce a map to show this risk for the whole county.

HOW FLOOD RISK IS EXPRESSED

The terms Annual Exceedance Probability (AEP) and Return Period are common ways to describe the likelihood of a flood of a certain magnitude happening in any given year.

An AEP is the probability of a certain size of flood occurring in any one year. A 1% AEP flood event has a 1% (or 1 in 100) chance of occurring in any one year.

A Return Period is a way of expressing how often a flood of a given magnitude might reoccur over a long period of time. For example, a flood described as having a 1 in 100 year return period is likely to occur, on average, ten times every 1000 years (or once every 100 years).

A 1 in 100 year Return Period flood and 1% AEP flood event are different terms to describe the same event.

It is important to note that while a 1% AEP flood may occur once every 100 years on average, the probability of a flood of that size occurring in any particular year does not change. If a 1% AEP flood was recorded this year, the probability of another flood of that magnitude being recorded in the following year (or any other subsequent year) would still be 1%. Accordingly, it is statistically possible to have several 1% AEP floods over a period of 100 years. Similarly, it is equally statistically possible have a period of 100 years without a single 1% AEP flood being recorded.

Table 2 shows AEP and their equivalent Return Periods for some commonly used storm frequencies.
### Table 2. Annual Exceedance Probabilities and their equivalent Return Periods.

<table>
<thead>
<tr>
<th>AEP (%)</th>
<th>Equivalent return period (yrs)</th>
<th>Magnitude</th>
</tr>
</thead>
<tbody>
<tr>
<td>0.1</td>
<td>1000</td>
<td>Less frequent/more extreme events.</td>
</tr>
<tr>
<td>1</td>
<td>100</td>
<td></td>
</tr>
<tr>
<td>1.33</td>
<td>75</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>50</td>
<td></td>
</tr>
<tr>
<td>3.33</td>
<td>30</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>20</td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>10</td>
<td></td>
</tr>
<tr>
<td>20</td>
<td>5</td>
<td></td>
</tr>
<tr>
<td>50</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>100</td>
<td>1</td>
<td>More frequent/less extreme events.</td>
</tr>
</tbody>
</table>

### Flood Map for Planning

The Flood Map for Planning is the Environment Agency’s original format for flood mapping and depicts the three flood zones used to define areas of risk of flooding from rivers and the sea. It is important to note that these maps show the predicted extent of flooding if there were no defences or buildings present to affect the flow of water into and through the natural floodplain.

The three flood zones are:

**Flood Zone 3**

Flood Zone 3 is the area deemed to be at the highest risk from flooding; it is sub-divided into two categories:

- **Flood Zone 3a** - In the absence of defences, this is an area that would be considered to be at risk from:
  - the sea during a flood event that has an AEP of 0.5% (i.e. a Return Period of 200 years)
  - a river during a flood event that has an AEP of 1% (i.e. a Return Period of 100 years)

- **Flood Zone 3b** - This zone is also known as the functional floodplain. The functional floodplain is defined as the area that would be susceptible to flooding from rivers or the sea during any event up to and including the 5% AEP event (the 1 in 20 yr event, or more frequently). Unlike the other Flood Zones, Zone 3b takes full account of any defences which may offer protection to the area. **The functional floodplain is the area that would flood despite the presence of defences.**

**Flood Zone 2** - This shows the additional extent of an extreme flood from rivers or the sea. In the absence of defences, these outlying areas would be affected by an extreme flood, with an AEP of up to 0.1% (i.e. an area at risk from flooding from an event with a 1000 year Return Period). This is also known as the Extreme Flood Outline.
Flood Zone 1—This shows all areas not covered by the other two flood zones, it is an area considered to be a negligible risk of flooding from rivers or the sea. However, areas in this flood zone may still be at risk from other forms of flooding.

The primary use of this map is for planning purposes to ensure that new developments can take account of the risk of flooding as they are being planned. It is important to understand that there remains a flood risk, even if there are defences that protect the area from flooding. Flood defences can only reduce the risk of flooding. No matter how well constructed a flood defence may be, there will always be a risk of its overtopping or failure. This residual risk must be taken into account when considering new development to ensure it is appropriately constructed, and to ensure the users, inhabitants or emergency services are not placed in unnecessary danger in the unlikely event of flooding.

The Flood Map for Planning is available on the Environment Agency’s website:
http://goo.gl/8YyW8k

National Flood Risk Assessment

The Environment Agency’s National Flood Risk Assessment (NaFRA) mapping shows the assessment of the likelihood of flooding from rivers and the sea during an extreme 0.1% AEP event. Unlike the Flood Map for Planning (as described above), the NaFRA mapping takes full account of the flood defences protecting an area. It considers the likelihood of the defences being breached or overtopped during a flood event. This likelihood depends on the type of defence, its location, its condition and the designed standard of protection.

This mapping was produced to influence strategic investment planning and to assist the insurance industry.

The mapped flood risk is presented as a grid of 50sqm squares. The likelihood of flooding is determined for each 50sqm tile within the entire area of the Extreme Flood Outline (i.e. Flood Zone 2).

Each 50m² area within the Extreme Flood Outline is then assigned one of four categories:

- High—At risk from an event with an AEP of 3.3% or greater (i.e. at risk from floods with a Return Period of 30 years, or more frequently)
- Medium—At risk from an event with an AEP of less than 3.33% AEP but greater than or equal to 1% (i.e. at risk from flooding events with a Return Period of between 30 years and 100 years)
- Low—At risk from an event with an AEP of less than 1% AEP but greater than or equal to 0.1% (i.e. at risk from flooding events with a Return Period of between 100 years and 1000 years)
- Very Low—At risk from events with an AEP of less than 0.1% (i.e. at risk from floods with a Return Period of 1000 years or greater).

The NaFRA mapping is generally considered to present a more accurate representation of the flood risk to an area than the Flood Map for Planning provides owing to its incorporation of existing flood defences.
**Properties at Risk**

In the Maidstone district, there is a total of 2549 dwellings in areas considered to be at risk from tidal or fluvial flooding (this figure is taken from the Environment Agency’s NaFRA mapping, which takes the presence of flood defences into account); 1520 of these are at a medium-high risk of flooding.

Table 3 outlines the level of this risk within each parish.

**Table 3. Dwellings at tidal/fluvial flood risk in Maidstone.**

<table>
<thead>
<tr>
<th>Parish</th>
<th>Number of dwellings at medium-high risk (up to 1% AEP)</th>
<th>Number of dwellings at overall risk (up to 0.1% AEP)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Barming</td>
<td>17</td>
<td>48</td>
</tr>
<tr>
<td>Bearsted</td>
<td>38</td>
<td>38</td>
</tr>
<tr>
<td>Bicknor</td>
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<td>0</td>
</tr>
<tr>
<td>Boughton Malherbe</td>
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<td>1</td>
</tr>
<tr>
<td>Boughton Monchelsea</td>
<td>41</td>
<td>52</td>
</tr>
<tr>
<td>Boxley</td>
<td>3</td>
<td>20</td>
</tr>
<tr>
<td>Bredhurst</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Broomfield and Kingswood</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Chart Sutton</td>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td>Collier Street</td>
<td>231</td>
<td>321</td>
</tr>
<tr>
<td>Coxheath</td>
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<td>0</td>
</tr>
<tr>
<td>Detling</td>
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<td>7</td>
</tr>
<tr>
<td>Downswood</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>East Farleigh</td>
<td>5</td>
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</tr>
<tr>
<td>East Sutton</td>
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<td>0</td>
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<tr>
<td>Frinstead</td>
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<td>0</td>
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<td>72</td>
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<tr>
<td>Location</td>
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<td>14</td>
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<tr>
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<td>0</td>
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<td>Loose</td>
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<tr>
<td>Maidstone</td>
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<td>Marden</td>
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<td>0</td>
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<td>1</td>
</tr>
<tr>
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<td>0</td>
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<tr>
<td>Ulcombe</td>
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<td>5</td>
</tr>
<tr>
<td>West Farleigh</td>
<td>1</td>
<td>7</td>
</tr>
<tr>
<td>Wichling</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Wormshill</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Yalding</td>
<td>334</td>
<td>652</td>
</tr>
</tbody>
</table>
**Surface Water Mapping**

The Environment Agency’s surface water flood mapping gives a broad indication of the areas likely to be at risk from surface water flooding. These are areas where surface water would be expected to flow or pond if the capacity of the drainage networks and ground were exceeded.

The Flood and Water Management Act 2010 defines surface runoff, and the type of flooding shown by the updated Flood Map for Surface Water fits with the definition given within the Act. It shows the extent of flooding that could occur from any form of precipitation (including melted snow), which:

- is on the surface of the ground (whether or not it is moving), and
- has not yet entered a watercourse, drainage system or public sewer.

In 2013, the Environment Agency produced the updated Flood Map for Surface Water (uFMfSW). The aim of the uFMfSW is to provide the best single source of information on surface water flooding for England and Wales which includes local information and knowledge. It is a separate, single, mapping product that draws together:

- the Environment Agency’s national scale surface water flood mapping,
- appropriate locally produced mapping from LLFAs.

The uFMfSW should not be used to identify the flood risk to individual properties, and should only serve to give a more general indication of an area’s susceptibility to surface water flooding.
**PLANNING AND SUSTAINABLE DRAINAGE (SuDS)**

Planning authorities must take flood risk from all sources into consideration when they are preparing their local development plans or during their determination of planning applications. This requirement is clearly laid out in Section 10 of the National Planning Policy Framework (NPPF) and within its associated Technical Guidance.

Permission for new development or redevelopment of sites in areas at risk from flooding will not necessarily be withheld, but the planning authorities have a duty to ensure flooding is materially taken into account within any development proposal. Applications are likely to be refused if it cannot be demonstrated that the identified risks can be appropriately managed.

Sustainable drainage systems (SuDS) are an important flood risk management measure to consider when advancing development plans; they aim to manage surface water runoff from developments in a natural way by replicating natural processes and should be considered from the outset and included wherever possible.

Since 15 April 2015, the provision of sustainable drainage within new development has been a material consideration in the planning process. There is an associated requirement for Kent County Council to be consulted by each of the county’s twelve Local Planning Authorities whenever they receive an application for major development within their districts.

We will also be consulted on applications for minor development in areas where there are known drainage problems.

**Kent County Council’s statutory consultee role**

Kent County Council are required to provide technical advice and guidance on the surface water drainage strategies, designs and maintenance arrangements put forward by developers for any new major development. Existing planning policies, National Planning Practice Guidance, and the recently published national ‘non-statutory technical standards for the design, maintenance, and operation of SuDS’ will provide the guidance upon which our consultation responses will be based.

As statutory consultees, we will be seeking to assist the delivery of requirements of the Government’s National Planning Policy Framework (NPPF). This framework promotes sustainable development and makes specific recommendations for the incorporation of SuDS into new development.

This role fits with our existing role of Lead Local Flood Authority (LLFA) for the county, in which we develop a strategy to manage local flooding (flooding from surface water, groundwater and ordinary watercourses).
Major development

Major development is defined in planning as any development involving any one or more of the following:

a) the winning and working of minerals or the use of land for mineral-working deposits;

b) waste development;

c) the provision of dwellinghouses where -
   i. the number of dwellinghouses to be provided is ten or more; or
   ii. the development is to be carried out on a site having an area of 0.5 hectares or more and it is not known whether the development falls within sub-paragraph (c)(i);

d) the provision of a building or buildings where the floor space to be created by the development is 1,000 square metres or more; or

e) development carried out on a site having an area of one hectare or more.


Sustainable Drainage Systems

Kent County Council encourages the use of Sustainable Drainage Systems (SuDS) to manage surface water in a sustainable way in all development. For all new major development it should be demonstrated that:

- an appropriate SuDS system will be incorporated (unless it is clearly demonstrated and agreed that they would inappropriate),
- the minimum standards of operation proposed by the applicant are appropriate,
- that there are clear arrangements in place for the ongoing maintenance of any SuDS scheme over the lifetime of the associated development (through the use of planning conditions or planning obligations where appropriate).

Further information:

The National Planning Policy Framework can be found at:
http://goo.gl/KlbX9p

The National Planning Policy Framework Technical Guidance can be found at:
http://goo.gl/SMEiOV

The associated NPPF guidance related to surface water management can be found at:
http://goo.gl/W4ePfy

Further information on masterplanning for SuDS can be found at:
http://goo.gl/wMSLcE

The non-statutory technical standards for the design, maintenance, and operation of SUDS can be found at:
http://goo.gl/5pcA7f
EMERGENCY PLANNING

PLANNING FOR AND MANAGING FLOODING EMERGENCIES

Severe weather and any associated flooding can lead to an emergency being declared. It is important that plans are maintained to outline the actions that should be taken to both reduce the likelihood of an emergency occurring, and to reduce its impact far as possible if an emergency does occur. Regular training and exercising supports this planning.

The Civil Contingencies Act 2004 designates response agencies as either Category 1 or 2 responders, and sets out their roles and responsibilities. Category 1 responders are known as ‘core responders’, and they include the emergency services and local authorities. Category 2 responders are ‘key co-operating responders’ acting in support of Category 1 responders; they include utility companies and transport organisations.

There are a number of bodies responsible for planning for and responding to a flood emergency, their roles and responsibilities are summarised below:

CATEGORY 1 RESPONDERS

Kent County Council

- Coordinate emergency support within their own functions.
- Establish multi-agency command and control systems (County Emergency Centre).
- Coordinate emergency support from the voluntary sector.
- Mobilise and chair Severe Weather Advisory Group.
- Mobilise military aid to the civil community.
- Liaise with central and regional government departments.
- Liaise with essential service providers.
- Open and support survivor reception and rest centres.
- Manage the local transport and traffic networks.
- Mobilise social care interventions.
- Provide emergency assistance.
- Coordinate the recovery process.
- Provide advice and management of public health.
- Assist with business continuity.

Maidstone Borough Council

- Deal with emergencies on ‘non main rivers’.
- Establish multi-agency command and control systems (District Emergency Centre).
- Liaise with central and regional government departments.
- Co-ordinate the response to any homelessness issues which may arise.
- Deal with environmental health issues, such as contamination and pollution.
- Coordinate emergency support within their own functions.
Kent Police

- Save life.
- Establish multi-agency command and control systems.
- Coordination and communication between emergency services and organisations providing support.
- Coordinate the preparation and dissemination of public warning and informing.
- Establish and maintain a Casualty Bureau.

Kent Fire and Rescue Service

- Save life rescuing people and animals.
- Carry out other specialist work, including flood rescue services.
- Where appropriate, assist people where the use of fire service personnel and equipment is relevant.

South East Coast Ambulance Service

- Save life.
- Provide treatment, stabilisation and care at the scene.

Environment Agency

- Issue Flood Alerts and Warnings and ensure systems display current flooding information.
- Provide information to the public on what they can do before, during and after a flood event.
- Provide advice and guidance to professional partners and stakeholders and respond to requests for flooding information and updates.
- Mobilise and chair Severe Weather Advisory Group.
- Receive and record details of flooding and related information.
- Operate water level control structures within its jurisdiction and in line with permissive powers.
- Flood event data collection.
- Arrange and take part in flood event exercises.
- Respond to pollution incidents and advise on disposal.
- Assist with the recovery process, for example, by advising on the disposal of silt, attending flood surgeries.

Category 2 Responders

Utility providers

- Attend emergencies relating to their services putting life at risk.
- Assess and manage risk of service failure.
- Assist with the recovery process, including the management of public health considerations.
**Kent Resilience Forum**

The Kent Resilience Forum (KRF) is one of a number of Local Resilience Forums (LRFs) that have been set up across England. The overall aim of an LRF is to ensure that the various agencies and organisations plan and subsequently work together to ensure a co-ordinated response to any emergency that could have a significant impact on any community.

LRFs are partnerships made up of a number of different organisations and agencies (although they are not legal organisations in themselves). The areas covered by a LRF align with the local police area boundaries.

The various agencies that form the KRF work together in a range of areas including:

- Assessing risks across the county and developing the Kent Community Risk Register
- Planning for emergencies
- Planning for Business Continuity Management
- Producing multi-agency plans
- Carrying out training and exercising
- Warning and informing the public - before, during and after emergencies.

Member organisations of the LRFs are the Category 1 and 2 responders (as outlined above). The KRF is required to meet at least every six months.

**Further information**


Kent County Council's Flood Response Plan can be found at: [http://goo.gl/y8dcci](http://goo.gl/y8dcci)

Maidstone Borough Council's Emergency Planning information can be found at: [http://goo.gl/tmmfBw](http://goo.gl/tmmfBw)
SANDBAGS

Maidstone Borough Council have a limited/depleted stock for high priority use (e.g. if there is a threat to infrastructure such as electrical sub stations, any residential property at very high risk or a property with particularly vulnerable occupants).

You may wish to keep your own sandbags at home in case of flooding in the future. Maidstone Borough Council does not sell sandbags, but they can be purchased from:

- **Jewson**, Buckland Hill, Maidstone, ME16 0SQ. They can be contacted on 01622 761178 and are open Monday to Friday from 7am - 5pm and Saturday from 7.30am - 12pm.

- **Allsands Aggregates**, 20/20 Business Park, St Laurence Avenue, Allington, Maidstone, ME16 0LL. They can be contacted on 01622 662266 and are open Monday to Friday from 6am - 5.30pm and Saturday from 6am - 3pm.

- **B & Q**, Barker Road, Maidstone, ME16 8DW. They can be contacted on 01622 672488 and are open Monday to Friday from 7am - 8pm, Saturday from 7am - 7pm and Sunday from 10am - 4pm.

- **Travis Perkins**, Forstal Road, Aylesford, ME20 7AG. They can be contacted on 01622 710111 and are open Monday to Friday from 7am - 5pm and Saturday from 8am - 12pm.

- **Travis Perkins**, Bircholt Road, Park Wood Trading Estate, Park Wood, Maidstone, ME15 9XY. They can be contacted on 01622 688809 and are open Monday to Friday from 7am - 5pm and Saturday from 8am - 12pm.

Kent County Council Highways will provide sandbags to mitigate highway flooding impacts, such as bow-wave inundation.

Please do not touch sandbags or temporary sandbag bunds. These are in place for the safety of you and others and are constructed by experts to operate as effectively as possible. If you are concerned about flooding and do not have sandbags, take urgent action to source some from builders' merchants or DIY stores, or ring Maidstone Borough Council for advice.

If homes or businesses are threatened by flooding, Maidstone Borough Council will use best endeavours to supply, deliver and place sandbags in the identified priority areas, but only on the understanding that they can give no guarantee that any such delivery will be in sufficient time or in sufficient quantity to prevent or even reduce damage to property. They will not accept any liability, whatever the circumstances, for failure to supply sandbags or for their late delivery.

Sandbags will not be collected after the event and householders will be advised to keep them for use in future events.

Sandbags will not be issued other than during an emergency. Should a request be received, Maidstone Borough Council's staff will advise the public about private suppliers in the area.
PERSONAL FLOOD PLANNING AND ASSISTANCE

The Government has produced a guide on what to do before, during and after a flood. It features advice such as how to check whether you are at risk of flooding, checklists to help you prepare and practical advice should flooding occur.

According to this advice, you should initially:

• Find out if you’re at risk,
• Make a Flood Plan,
• Improve your property’s protection,
• Get insurance,
• Get help during a flood,
• Get help after a flood.

Further guidance on each of these steps is available at:
http://goo.gl/qPRnP1

FLOOD ADVICE FOR BUSINESSES

The Government has also produced advice and guidance specifically aimed at businesses at risk from flooding. This guidance can be found at:
http://goo.gl/oyrbfA

FLOOD WARNINGS

The Environment Agency provides a free Flood Alert and Warning service in many areas at risk of flooding from rivers or the sea.

Flood warnings give advanced notice of potential flooding by phone, text, email, pager or fax.

To find out if you live within a Flood Warning area and to sign up, please visit http://goo.gl/hEXdZZ or call 0345 988 1188.

The Environment Agency’s live Flood Warning map identifies areas where Flood Alerts, Flood Warnings or Severe Flood Warnings are in force. The map is updated with information from the Flood Warning service every 15 minutes; it can be found here: http://goo.gl/hahByd

It should be noted that the Environment Agency’s Floodline Warnings Direct service only pertains to flooding from rivers and the sea.
<table>
<thead>
<tr>
<th>Symbol</th>
<th>Status</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Flood Alert" /></td>
<td>A Flood Alert means that flooding is possible and that you need to be prepared</td>
<td>Residents should make some low impact preparations (e.g. move small / valuable items upstairs) check travel plans and remain vigilant.</td>
</tr>
<tr>
<td><img src="image" alt="Flood Warning" /></td>
<td>A Flood Warning means that flooding is expected. You should take immediate action and not wait for a severe flood warning.</td>
<td>Put in place home flood defences. Move valuables and people upstairs. Turn off utilities.</td>
</tr>
<tr>
<td><img src="image" alt="Severe Weather Warning" /></td>
<td>A Severe Weather Warning means that there is severe flooding and danger to life.</td>
<td>These are issued when flooding is posing significant risk to life or disruption to communities.</td>
</tr>
<tr>
<td><img src="image" alt="No Symbol" /></td>
<td>Warnings no longer in force</td>
<td>This message will be issued when no further flooding is currently expected in your area.</td>
</tr>
</tbody>
</table>
## Key Contacts

### Main sewers (foul and surface water)

<table>
<thead>
<tr>
<th>Organization</th>
<th>Contact Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Southern Water</td>
<td>0845 278 0845</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:customerservices@southernwater.co.uk">customerservices@southernwater.co.uk</a></td>
</tr>
</tbody>
</table>

### Private connections to the main sewer

<table>
<thead>
<tr>
<th>Organization</th>
<th>Contact Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Householder’s responsibility</td>
<td></td>
</tr>
</tbody>
</table>

### Domestic drainage in Golding Homes properties (formerly MBC owned)

<table>
<thead>
<tr>
<th>Organization</th>
<th>Contact Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Golding Homes</td>
<td>0800 923 2700</td>
</tr>
</tbody>
</table>

### Main rivers

<table>
<thead>
<tr>
<th>Organization</th>
<th>Contact Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Environment Agency</td>
<td>08708 506 506 (8pm to 6pm weekdays)</td>
</tr>
<tr>
<td></td>
<td>0800 80 70 60 (24-hour emergency hotline)</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:enquiries@environment-agency.gov.uk">enquiries@environment-agency.gov.uk</a></td>
</tr>
</tbody>
</table>

### Ditches, watercourses and land drainage

<table>
<thead>
<tr>
<th>Organization</th>
<th>Contact Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kent County Council</td>
<td>03000 414141</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:flood@kent.gov.uk">flood@kent.gov.uk</a></td>
</tr>
<tr>
<td>Maidstone Borough Council</td>
<td>01622 602202</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:customerservices@maidstone.gov.uk">customerservices@maidstone.gov.uk</a></td>
</tr>
<tr>
<td>Upper Medway Internal Drainage Board</td>
<td>01622 758345</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:enquiries@medwayidb.co.uk">enquiries@medwayidb.co.uk</a></td>
</tr>
</tbody>
</table>

### Highway flooding, including blocked gullies (kerbside gratings)

<table>
<thead>
<tr>
<th>Organization</th>
<th>Contact Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kent County Council Highways</td>
<td>03000 41 81 81</td>
</tr>
<tr>
<td></td>
<td><a href="http://goo.gl/9qqjEe">http://goo.gl/9qqjEe</a></td>
</tr>
</tbody>
</table>

### Pollution

<table>
<thead>
<tr>
<th>Organization</th>
<th>Contact Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maidstone Borough Council</td>
<td>01622 602202</td>
</tr>
<tr>
<td></td>
<td><a href="http://goo.gl/45KRxO">http://goo.gl/45KRxO</a></td>
</tr>
<tr>
<td>Environment Agency</td>
<td>0800 80 70 60 (24-hour emergency hotline)</td>
</tr>
</tbody>
</table>
MAIDSTONE URBAN AREA

The Maidstone urban area consists of Maidstone Central, Maidstone South and Maidstone North East.

MAIDSTONE CENTRAL

In the Maidstone Central area there is a total of 309 properties at risk from fluvial flooding (taking the existing defences into account); 143 of these are at medium to high risk.

Table 5. Number of dwellings at risk from fluvial/tidal flooding in Maidstone Central

<table>
<thead>
<tr>
<th>Ward</th>
<th>Number of dwellings at medium-high risk (up to 1% AEP)</th>
<th>Number of dwellings at overall risk (up to 0.1% AEP)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Allington</td>
<td>9</td>
<td>14</td>
</tr>
<tr>
<td>Bridge</td>
<td>15</td>
<td>53</td>
</tr>
<tr>
<td>Fant</td>
<td>80</td>
<td>153</td>
</tr>
<tr>
<td>Heath</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>High Street</td>
<td>39</td>
<td>89</td>
</tr>
</tbody>
</table>

MAIDSTONE SOUTH

In the Maidstone South area there is a total of 251 properties at risk from rivers or the sea (taking the existing defences into account), 211 of which are at medium to high risk.

Table 6. Number of dwellings at risk from fluvial/tidal flooding in Maidstone South East

<table>
<thead>
<tr>
<th>Ward</th>
<th>Number of dwellings at medium-high risk (up to 1% AEP)</th>
<th>Number of dwellings at overall risk (up to 0.1% AEP)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shepway North</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>South</td>
<td>207</td>
<td>246</td>
</tr>
</tbody>
</table>

MAIDSTONE NORTH EAST

In the Maidstone Central area there is a total of 72 properties at risk from fluvial flooding (taking the existing defences into account); 5 of these are at medium to high risk.

Table 7. Number of dwellings at risk from fluvial/tidal flooding in Maidstone North East

<table>
<thead>
<tr>
<th>Ward</th>
<th>Number of dwellings at medium-high risk (up to 1% AEP)</th>
<th>Number of dwellings at overall risk (up to 0.1% AEP)</th>
</tr>
</thead>
<tbody>
<tr>
<td>North</td>
<td>5</td>
<td>72</td>
</tr>
<tr>
<td>East</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>
The NaFRA mapping for the wards within the urban area of Maidstone (which shows the areas at risk from flooding with the defences in place) is shown in Appendix 5.

The urban area of Maidstone occupies two hills on opposite sides of the River Medway. The town centre is situated on the eastern side of the river. The heavily urbanised and relatively steep nature of the town means that there can be problems with surface water runoff and the subsequent accumulation of water in topographical low spots during extreme rainfall events.


The Rivers Len and Loose join the River Medway in Maidstone, with some areas of the town lying within the functional floodplain of one or more of these three watercourses or their tributaries. There have been a few reports of isolated fluvial flooding incidents elsewhere in Maidstone, reportedly as a result of blockages in the river channel, causing water to back up behind.

There have also been several isolated incidents of surface water and sewer flooding throughout the urban area of Maidstone. The majority of the incidents have occurred as a result of blockages in the drainage system preventing run-off from paved areas from draining away. Surface water flooding also occurs in some areas as a result of a lack of capacity in the drainage network.

Some properties have been internally inundated as a result of the drainage problems outlined above.

In central Maidstone, alongside the River Len, approximately 2.5ha of river-bank and floodplain has been re-naturalised with woodland and wetland since 2002. This work has contributed to the reduction of flood risk to the area, such that properties that were affected in 2000 were not flooded in the wetter winter of 2013/14.

For further information, please see: http://goo.gl/WP88FI

The urban area of Maidstone has a number of walls or embankments which act as flood defences; however, these are not formally recognised as such by any operating authority.

Allington Sluice is located at the tidal limit of the River Medway towards the north of the area. It is used to control the water level upstream of the structure for navigational/river bank retention purposes (rather than as a flood defence structure). The sluice underwent significant refurbishment works in 2009/10.

The NaFRA mapping for Maidstone Rural East (which shows the areas at risk from flooding with the defences in place) is shown in Appendix 5.

Further information:

- Maidstone and Malling SWMP, Appendix D (http://goo.gl/6CxquL)
- Maidstone Borough Council's Strategic Flood Risk Assessment (http://goo.gl/6Ak3B1)
MAIDSTONE RURAL EAST

In the Maidstone Rural East area there is a total of 250 properties at risk from fluvial flooding (taking the existing defences into account); 196 of these are at medium to high risk.

Table 8. Number of dwellings at risk from fluvial flooding in Maidstone Rural East

<table>
<thead>
<tr>
<th>Ward</th>
<th>Number of dwellings at medium-high risk (up to 1% AEP)</th>
<th>Number of dwellings at overall risk (up to 0.1% AEP)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Detling and Thurnham</td>
<td>7</td>
<td>7</td>
</tr>
<tr>
<td>Harrietsham and Lenham</td>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td>Headcorn</td>
<td>163</td>
<td>217</td>
</tr>
<tr>
<td>Leeds</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>North Downs</td>
<td>20</td>
<td>20</td>
</tr>
</tbody>
</table>

Maidstone Rural East is a particularly large division, covering an area of approximately 177sqkm. It stretches from Stockbury and Yelsted in the north, to the area below Headcorn to the south. Its major settlements include Harrietsham, Lenham and Headcorn. The ward is bisected by the M20 motorway.

The North Downs run across the north of the ward, with the greatest risk of flooding to this area arising from surface water flooding and blocked drains/gullies during periods of intense rainfall. The relatively steep topography can give rise to reasonably fast rates of runoff. Additionally, there are known groundwater emergence issues around Harrietsham and Lenham during periods of prolonged rainfall.

Throughout the middle of the ward, the greatest risk of flooding also arises from blocked drains and gullies during periods of intense rainfall. There are records of overloaded surface water sewers, soakaways and highway gullies in Detling, Sandling, Eyehorn Street, Hollingbourne, Harrietsham, Lenham, and Langley Heath.

There are reports of flooding to the southern area of the ward from various, combined, sources. The generally low lying land is underlain by relatively impermeable geology, which is drained by numerous, interspersed, watercourses and tributaries of the River Beult. The resulting flood risk can therefore be particularly complicated and difficult to manage and predict, particularly around the Headcorn area.

The NaFRA mapping for Maidstone Rural East (which shows the areas at risk from flooding with the defences in place) is shown in Appendix 6.
Further information:

- The Maidstone Surface Water management plan can be found at http://goo.gl/36d0WZ
- Maidstone Borough Council’s Strategic Flood Risk Assessment (http://goo.gl/6Ak3B1)

Planned flood defence works in the Maidstone Rural East area

There are presently no planned flood risk reduction schemes being considered for this area. Kent County Council has commissioned a more detailed Surface Water management plan for the Staplehurst, Marden and Headcorn areas to investigate the options available to reduce the risk from various combined sources of flooding.
MAIDSTONE RURAL SOUTH

In the Maidstone Rural East area there is a total of 232 properties at risk from fluvial flooding (taking the existing defences into account); 211 of these are at medium to high risk.

Table 9. Number of dwellings at risk from fluvial/tidal flooding in Maidstone Rural South

<table>
<thead>
<tr>
<th>Ward</th>
<th>Number of dwellings at medium-high risk (up to 1% AEP)</th>
<th>Number of dwellings at overall risk (up to 0.1% AEP)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Boughton Monchelsea and Chart Sutton</td>
<td>45</td>
<td>56</td>
</tr>
<tr>
<td>Loose</td>
<td>12</td>
<td>15</td>
</tr>
<tr>
<td>Staplehurst</td>
<td>77</td>
<td>81</td>
</tr>
<tr>
<td>Sutton Valence and Langley</td>
<td>77</td>
<td>80</td>
</tr>
</tbody>
</table>

The north of the Maidstone Rural South ward is underlain by the variably permeable Hythe beds, whilst the geology of the south is dominated by the relatively impermeable Weald clay.

The Shaw Stream is an ordinary watercourse that flows west along the northern boundary of the ward. It flows into the ground immediately upstream of The Quarries at Boughton Monchelsea, re-emerging downstream on the western side.

During periods of particularly heavy or prolonged rainfall, houses located in The Quarries are at risk of flooding from overland flow from this stream if the underground capacity of its channel is exceeded. A small flood alleviation scheme has been constructed upstream of the settlement, owned, operated and maintained by Boughton Monchelsea Parish Council. This stream is also considered to pose a risk to several houses in Loose.

There are reports of flooding to the southern area of the ward from a combination of various sources, particularly around the Staplehurst area. The generally low lying land is underlain by relatively impermeable geology, which is drained by numerous, interspersed, watercourses and tributaries of the River Beult. The resulting flood risk can therefore be particularly complicated and difficult to manage and predict, with records of the sewers and highway gullies serving the area surcharging, and reports of water ponding during periods of heavy or prolonged rainfall.

This combined risk poses the greatest risk to the area south of Sutton Valence and Langley and to the area in and around Staplehurst.

The NaFRA mapping for Maidstone Rural East (which shows the areas at risk from flooding with the defences in place) is shown in Appendix 7.
Further information:

- The Maidstone Surface Water management plan can be found at http://goo.gl/36d0WZ
- Maidstone Borough Council's Strategic Flood Risk Assessment (http://goo.gl/6Ak3B1)

Planned flood defence works in the Maidstone Rural South area

There are presently no planned flood risk reduction schemes being considered for this area. Kent County Council has commissioned a more detailed Surface Water management plan for the Staplehurst, Marden and Headcorn areas to investigate the options available to reduce the risk from various combined sources of flooding.
MAIDSTONE RURAL WEST

In the Maidstone Rural West area there is a total of 1363 properties at risk from rivers or the sea (taking the existing defences into account), 699 of which are at medium to high risk.

Table 10. Number of dwellings at risk from fluvial/tidal flooding in Maidstone Rural West

<table>
<thead>
<tr>
<th>Ward</th>
<th>Number of dwellings at medium-high risk (up to 1% AEP)</th>
<th>Number of dwellings at overall risk (up to 0.1% AEP)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Barming</td>
<td>17</td>
<td>49</td>
</tr>
<tr>
<td>Coxheath and Hunton</td>
<td>40</td>
<td>122</td>
</tr>
<tr>
<td>Marden and Yalding</td>
<td>642</td>
<td>1192</td>
</tr>
</tbody>
</table>

In Maidstone Rural West, the confluence of the Rivers Teise, Beult and Medway gives rise to a significant risk from flooding. This risk is further exacerbated and complicated by the relatively impermeable underlying Weald Clay, and the shallow gradients across the area’s generally low-lying land.

The village of Yalding is located on the River Beult approximately 500m upstream of the confluence with the River Medway. Flooding to property has occurred on numerous occasions in the past, including events in 1960, 1963, 1968, 1974, 1979, 2000 and over the winter of 2013/14. The main source of flood risk is from the River Beult, although the floodplains of the Medway and Beult merge around Yalding.

Flooding has also historically occurred at Collier Street, which experiences complex flooding issues owing to its location on the confluence of the rivers Medway, Beult, Teise and the Lesser Teise. Residents of Collier Street have their own property level protection scheme and some of the residents of Haviker Street and Green Lane have built flood walls around their properties to prevent the ingress of flood waters.

The generally low-lying land across this ward is underlain by relatively impermeable geology, drained by numerous, interspersed, watercourses. The resulting combined flood risk can be particularly complicated and difficult to manage and predict. Across the area, there are reports of surface water ponding during periods of heavy and prolonged rainfall, with associated records of sewers and highway gullies surcharging along with overloaded pump stations.

The Upper Medway Internal Drainage Board is responsible for the maintenance of many of the smaller watercourses which drain to the main rivers named above.

The NaFRA mapping for Maidstone Rural West (which shows the areas at risk from flooding with the defences in place) is shown in Appendix 8.
Further information:

- The Maidstone Surface Water management plan can be found at [http://goo.gl/36d0WZ](http://goo.gl/36d0WZ)
- Maidstone Borough Council's Strategic Flood Risk Assessment [http://goo.gl/6Ak3B1](http://goo.gl/6Ak3B1)

Planned flood defence works in the Maidstone Rural West area

The Environment Agency, Kent County Council and their partners are currently undertaking an investigation into increasing the storage capacity of the Leigh Flood Storage Area, which is on the River Medway upstream of Tonbridge.

They are planning to enlarge the capacity of the Leigh Flood Storage Area from 5.5 million m$^3$ to 7.6 million m$^3$, which will improve the standard of protection to Tonbridge, and also to build embankments to protect Hildenborough.

These schemes require further development to demonstrate that they are viable and will require significant partnership contributions before they can be delivered. The two schemes are currently estimated to cost £34m and require approximately £17m of partnership contributions to be delivered. The earliest these schemes could be functional is 2023/24.

Kent County Council has commissioned a more detailed Surface Water management plan for the Staplehurst, Marden and Headcorn areas to investigate the options available to reduce the risk from various combined sources of flooding.

The Environment Agency is working with Kent County Council and Maidstone Borough Council to deliver the Middle Medway Resilience project to improve the flood resilience of properties in Yalding, Collier Street, Laddingford and the surrounding areas. This includes investigating the feasibility of property level resilience measures and traffic management measures.
**MAIDSTONE SOUTH EAST**

In the Maidstone South East area there is a total of 14 properties at risk from rivers or the sea (taking the existing defences into account), all of which are at medium to high risk.

**Table 11. Number of dwellings at risk from fluvial/tidal flooding in Maidstone South East**

<table>
<thead>
<tr>
<th>Ward</th>
<th>Number of dwellings at medium-high risk (up to 1% AEP)</th>
<th>Number of dwellings at overall risk (up to 0.1% AEP)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Downswood and Otham</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Leeds</td>
<td>14</td>
<td>14</td>
</tr>
<tr>
<td>Park Wood</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Shepway South</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

The Maidstone South East ward is at a relatively low risk from flooding, with the centre of the village of Leeds being the only area identified as being at risk by the NaFRA mapping.

The identified risk results from the ordinary watercourse that flows through the village in a northerly direction. During periods of heavy or prolonged rainfall, there is a chance that the watercourse’s capacity to convey water will be exceeded, resulting in water coming out of the channel.

As with the rest of the district, the relative impermeability of the underlying geology can also result in waterlogging or surcharging of sewers and highways gullies during periods of wet weather.

The NaFRA mapping for Maidstone Rural West (which shows the areas at risk from flooding with the defences in place) is shown in Appendix 9.

**Further information:**

- The Maidstone Surface Water Management Plan can be found at [http://goo.gl/36d0WZ](http://goo.gl/36d0WZ)
- Maidstone Borough Council’s Strategic Flood Risk Assessment [http://goo.gl/6Ak3B1](http://goo.gl/6Ak3B1)

**Planned flood defence works in the Maidstone South East area**

There are presently no planned flood risk reduction schemes being considered for this area, however, and Kent County Council’s Highways department have increased the frequency of their maintenance of highways drainage assets where issues have been identified. Please see Appendix 1.
MAIDSTONE RURAL NORTH

In the Maidstone Rural North area there is a total of 58 properties at risk from fluvial flooding (taking the existing defences into account); 41 of these are at medium to high risk.

Table 12. Number of dwellings at risk from fluvial/tidal flooding in Maidstone Rural North

<table>
<thead>
<tr>
<th>Ward</th>
<th>Number of dwellings at medium-high risk (up to 1% AEP)</th>
<th>Number of dwellings at overall risk (up to 0.1% AEP)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bearstead</td>
<td>38</td>
<td>38</td>
</tr>
<tr>
<td>Boxley</td>
<td>3</td>
<td>20</td>
</tr>
<tr>
<td>Detling and Thurnam</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

Maidstone Rural North is bounded by the River Medway to the south east of Sandling and by the River Len to the south of Bearsted. Maidstone town centre is situated to the south west, whilst The North Downs occupy the north eastern section of the ward.

It is a predominantly rural ward incorporating the villages of Sandling, Bredhurst, Bearsted and Grove Green. Whilst the risk from flooding is relatively low across the ward, there are some properties in the areas around the Rivers Medway and Len (and their tributaries) which are at risk of fluvial flooding.

The North Downs are formed from a ridge of chalk running from Farnham in Surrey through to Dover in the east. The flood risk from the North Downs is generally considered to be relatively low owing to the permeability of the underlying chalk. However, there is a risk of groundwater emergence in the valleys and topographical low-points that lie at a lower level than the adjacent hills.

The NaFRA mapping for Maidstone Rural North (which shows the areas at risk from flooding with the defences in place) is shown in Appendix 10.

Further information:
- The Maidstone Surface Water management plan can be found at [http://goo.gl/36d0WZ](http://goo.gl/36d0WZ)
- Maidstone Borough Council's Strategic Flood Risk Assessment [http://goo.gl/6Ak3B1](http://goo.gl/6Ak3B1)

Planned flood defence works in the Maidstone Rural North area

There are presently no planned flood risk reduction schemes being considered for this area, however, and Kent County Council's Highways department have increased the frequency of their maintenance of highways drainage assets where issues have been identified. Please see Appendix 1.
APPENDIX 1

Highways drainage maintenance schedules
Maintenance Schedule

Every 6 Months

Every 12 months

KCC Highways are responsible for keeping water off the highway making it safe for drivers and other road users.

They look after drains, ponds and lagoons, pumping stations and soakaways.

They DO NOT look after sewers, water leaks or ditches on private land.

Roads known to flood frequently - Every 6 months

High speed roads (roads with a speed limit of 70mph) - Every 6 months

Strategic routes (roads that are the main connection between towns and villages) - Every 12 months

Urban and rural routes (all other roads) - Every 18 to 24 months

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APPENDIX 2

Internal Drainage Board Areas and Watercourses
Each IDB has permissive powers to undertake work to provide water level management within their Internal Drainage District (IDD), undertaking works to reduce flood risk to people and property and manage water levels for local needs. Much of their work involves the maintenance of rivers, drainage channels, outfalls and pumping stations, facilitating drainage of new developments and advising on planning applications. They also have statutory duties with regard to the environment and recreation when exercising their permissive powers.
APPENDIX 3

Maidstone Local Flood Risk Management Policy areas
Local Flood Risk Management Policies:

Policy 1
Areas with complex local flood problems. This policy will be applied to areas where we are aware of flood risk issues that are complex. These are the problems which are technically challenging to understand or where a number of different risk management authorities may be involved in their resolution. These areas will typically have local flood risks that affect large areas, for instance a town centre or suburb. An action plan of feasible options to manage the identified risks will be developed and delivered by the relevant risk management authorities.

Policy 2
Areas with moderate local flood problems. This policy will be applied to areas where there are known local flood problems which need to be investigated but are relatively straightforward. These areas will typically have local flood risks that affect localised areas, for instance one or two roads, that require more in-depth assessment and interventions than have been used in the past. These areas may not need an in-depth assessment of the risks and may be dealt with by ensuring the relevant risk management authorities work together effectively to investigate the problems although in some instances these may be necessary.

Policy 3
Areas with low local flood risk which are being managed effectively. This policy will be applied to areas where local flooding risks are currently not significant. That does not mean that these areas are not at risk of local flooding, but the risks can be managed by each risk management authority undertaking its duties effectively.
APPENDIX 4

Catchment Flood Management Plan and Shoreline Management Plan policy areas
Policy 1
Areas of little or no flood risk. The situation will continue to be monitored.

Policy 2
Areas of low to moderate flood risk where the existing flood risk management actions can be generally reduced.

Policy 3
Areas of low to moderate flood risk where the existing flood risk is generally being managed effectively.

Policy 4
Areas of low, moderate or high flood risk where the existing flood risk is already being effectively managed, but where further actions may be needed to keep pace with climate change.

Policy 5
Areas of moderate to high flood risk where further action can be taken to reduce flood risk.

Policy 6
Areas of low to moderate flood risk where further action will be taken to store water or manage run-off in locations that provide overall flood risk reduction or environmental benefits.
APPENDIX 5

Maidstone Urban Area: NaFRA mapping
NaFRA:

National Flood Risk Assessment (NaFRA) is a national assessment of flood risk across England and Wales which shows the likelihood of flooding in any year from rivers and the sea. It considers the location, type and condition of defences, mapped on a 50m x 50m grid in four probability bandings:

- **High** – At risk from an event with an AEP of 3.3% or greater
- **Medium** – At risk from an event with an AEP of less than 3.3% but greater than or equal to 1%
- **Low** – At risk from an event with an AEP of less than 1% but greater than or equal to 0.1%
- **Very Low** – At risk from events with an AEP of less than 0.1%

Caveats:

Properties at risk have been defined using the National Flood Risk Assessment data (NaFRA), which calculates the likelihood of flooding from rivers or the sea. The assessment takes into account the type, location and condition of flood defences, and the chance of these defences overwhelming during a flash event. This data is DRAFT, and subject to further checks to verify the information. This should be used as a guide only.
NaFRA:

National Flood Risk Assessment (NaFRA) is a national assessment of flood risk across England and Wales which shows the likelihood of flooding in any year from rivers and the sea. It considers the location, type and condition of defences, mapped on a 50m x 50m grid in four probability bandings:

High – At risk from an event with an AEP of 3.3% or greater

Medium – At risk from an event with an AEP of less than 3.33% AEP but greater than or equal to 1%

Low - At risk from an event with an AEP of less than 1% AEP but greater than or equal to 0.1%

Very Low – At risk from events with an AEP of less than 0.1%

Caveats:

Properties at risk have been defined using the National Flood Risk Assessment (NaFRA) data, which calculates the likelihood of flooding from rivers or the sea. The assessment takes into account the type, location and condition of flood defences, and the chance of these defences overflowing or failing during a flood event. This data is DRAFT, and subject to further checks to verify the information. This should be used as a guide only.
NaFRA:

National Flood Risk Assessment (NaFRA) is a national assessment of flood risk across England and Wales which shows the likelihood of flooding in any year from rivers and the sea. It considers the location, type and condition of defences, mapped on a 50m x 50m grid in four probability bandings:

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- **Very Low** - At risk from events with an AEP of less than 0.1%

Caveats:

Properties at risk have been defined using the National Flood Risk Assessment data (NaFRA), which calculates the likelihood of flooding from rivers or the sea. The assessment takes into account the type, location and condition of flood defences, and the chance of these defences overflowing or failing during a flood event. This data is DRG, and subject to further checks to verify the information. This should be used as a guide only.
APPENDIX 6

Maidstone Rural East: NaFRA mapping
National Flood Risk Assessment (NaFRA) is a national assessment of flood risk across England and Wales which shows the likelihood of flooding in any year from rivers and the sea. It considers the location, type and condition of defences, mapped on a 50m x 50m grid in four probability bandings:

- High – At risk from an event with an AEP of 3.3% or greater
- Medium – At risk from an event with an AEP of less than 3.33% AEP but greater than or equal to 1%
- Low – At risk from an event with an AEP of less than 1% AEP but greater than or equal to 0.1%
- Very Low – At risk from events with an AEP of less than 0.1%

Caveat:
Properties at risk have been defined using the National Flood Risk Assessment data (NaFRA), which calculates the likelihood of flooding from rivers or the sea. The assessment takes into account the type, location and condition of flood defences, and the chance of these defences overtopping or failing during a flood event. This data is subject to regular checks to verify the information. This should be used as a guide only.
NaFRA:

National Flood Risk Assessment (NaFRA) is a national assessment of flood risk across England and Wales which shows the likelihood of flooding in any year from rivers and the sea. It considers the location, type and condition of defences, mapped on a 50m x 50m grid in four probability bandings:

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- **Low** - At risk from an event with an AEP of less than 1% AEP but greater than or equal to 0.1%
- **Very Low** - At risk from events with an AEP of less than 0.1%

Caveat:

Properties at risk have been defined using the National Flood Risk Assessment data (NaFRA), which calculates the likelihood of flooding from rivers or the sea. The assessment takes into account the type, location and condition of flood defences, and the chance of these defences overflowing or failing during a flood event. This data is DRAFT, and subject to further checks to verify the information. This should be used as a guide only.
APPENDIX 7

Maidstone Rural South: NaFRA mapping
NaFRA:
National Flood Risk Assessment (NaFRA) is a national assessment of flood risk across England and Wales which shows the likelihood of flooding in any year from rivers and the sea. It considers the location, type and condition of defences, mapped on a 50m x 50m grid in four probability bandings:

**High** – At risk from an event with an AEP of 3.3% or greater

**Medium** – At risk from an event with an AEP of less than 3.33% AEP but greater than or equal to 1%

**Low** – At risk from an event with an AEP of less than 1% AEP but greater than or equal to 0.1%

**Very Low** – At risk from events with an AEP of less than 0.1%

Caution:
Properties at risk have been defined using the National Flood Risk Assessment data (NaFRA), which calculates the likelihood of flooding from events of any size. The assessment takes into account the type, location and condition of flood defences, and the chance of these defences overcoming during a flood event. This data is DRAFT, and subject to further checks to verify the information. This should be used as a guide only.
APPENDIX 8

Maidstone Rural West: NaFRA mapping
National Flood Risk Assessment (NaFRA) is a national assessment of flood risk across England and Wales which shows the likelihood of flooding in any year from rivers and the sea. It considers the location, type and condition of defences, mapped on a 50m x 50m grid in four probability bandings:

**High** - At risk from an event with an AEP of 3.3% or greater

**Medium** - At risk from an event with an AEP of less than 3.33% AEP but greater than or equal to 1%

**Low** - At risk from an event with an AEP of less than 1% AEP but greater than or equal to 0.1%

**Very Low** - At risk from events with an AEP of less than 0.1%

**Caution:**

Properties at risk have been defined using the National Flood Risk Assessment data (NaFRA), which calculates the likelihood of flooding from rivers or the sea. The assessment takes into account the type, location and condition of flood defences, and the chance of these defences overtopping or failing during a flood event. This data is DRAFT, and subject to further checks to verify the information. This should be used as a guide only.
NaFRA:

National Flood Risk Assessment (NaFRA) is a national assessment of flood risk across England and Wales which shows the likelihood of flooding in any year from rivers and the sea. It considers the location, type and condition of defences, mapped on a 50m x 50m grid in four probability bandings:

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- **Low** – At risk from an event with an AEP of less than 1%AEP but greater than or equal to 0.1%
- **Very Low** – At risk from events with an AEP of less than 0.1%

Caveats:

Properties at risk have been defined using the National Flood Risk Assessment data (NaFRA), which calculates the likelihood of flooding from events at the site. The assessment takes into account the type, location and condition of flood defences, and the chance of these defences overflowing during a flood event. This data is DRAFT, and subject to further checks to verify the information. This should be used as a guide only.
APPENDIX 9

Maidstone South East: NaFRA mapping
NaFRA: National Flood Risk Assessment (NaFRA) is a national assessment of flood risk across England and Wales which shows the likelihood of flooding in any year from rivers and the sea. It considers the location, type and condition of defences, mapped on a 50m x 50m grid in four probability bandings:

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- **Medium** - At risk from an event with an AEP of less than 3.33% AEP but greater than or equal to 1%
- **Low** - At risk from an event with an AEP of less than 1% AEP but greater than or equal to 0.1%
- **Very Low** - At risk from events with an AEP of less than 0.1%

*Caution:* Properties at risk have been defined using the National Flood Risk Assessment data (NaFRA), which calculates the likelihood of flooding from rivers or the sea. The assessment takes into account the type, location and condition of flood defence, and the chance of those defences overflowing during a flood event. This data is DRAFT, and subject to further checks to verify the information. This would be used as a guide only.
APPENDIX 10

Maidstone Rural North: NaFRA mapping
National Flood Risk Assessment (NaFRA) is a national assessment of flood risk across England and Wales which shows the likelihood of flooding in any year from rivers and the sea. It considers the location, type and condition of defences, mapped on a 50m x 50m grid in four probability bandings:

- **High** - At risk from an event with an AEP of 3.3% or greater
- **Medium** - At risk from an event with an AEP of less than 3.33% AEP but greater than or equal to 1%
- **Low** - At risk from an event with an AEP of less than 1% AEP but greater than or equal to 0.1%
- **Very Low** - At risk from events with an AEP of less than 0.1%

**Caveat:**
Properties at risk have been defined using the National Flood Risk Assessment data (NaFRA), which calculates the likelihood of flooding from rivers or the sea. The assessment takes into account the type, location and condition of flood defences, and the chance of these defences overflowing during a flood event. This data is DRAFT and subject to further checks to verify the information. This would be used as a guide only.
GLOSSARY
<table>
<thead>
<tr>
<th><strong>Glossary</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Aquifer</strong></td>
<td>A source of groundwater compromising water-bearing rock, sand or gravel capable of yielding significant quantities of water.</td>
</tr>
<tr>
<td><strong>Attenuation</strong></td>
<td>Attenuation is the process of water retention on site and slowly releasing it in a controlled discharge to a surface water or combined drain or watercourse. The amount of discharge will vary depending whether it is a brown or greenfield site. For brownfield sites the developer must determine the likely run off and agree an acceptable discharge with the LLFA, environment agency or water authority.</td>
</tr>
<tr>
<td><strong>Brownfield site</strong></td>
<td>Any land or site that has been previously developed.</td>
</tr>
<tr>
<td><strong>Catchment</strong></td>
<td>The area contributing surface water flow to a point on a drainage or river system.</td>
</tr>
<tr>
<td><strong>CIRIA</strong></td>
<td>Construction Industry Research and Information Association. <a href="http://www.ciria.org">www.ciria.org</a></td>
</tr>
<tr>
<td><strong>Climate change</strong></td>
<td>Long-term variations in global temperature and weather patterns both natural and as a result of human activity (anthropogenic) such as greenhouse gas emissions</td>
</tr>
<tr>
<td><strong>Culvert</strong></td>
<td>A structure which fully contains a watercourse as it passes through an embankment or below ground.</td>
</tr>
<tr>
<td><strong>Development</strong></td>
<td>The undertaking of building, engineering, mining or other operations in, on, over or under land or the making of any material change in the use of any buildings or other land.</td>
</tr>
<tr>
<td><strong>EA</strong></td>
<td>Environment Agency. Government Agency responsible for flooding issues from main river, and strategic overview of flooding.</td>
</tr>
<tr>
<td><strong>Flood event</strong></td>
<td>A flooding incident usually in response to severe weather or a combination of flood generating characteristics.</td>
</tr>
<tr>
<td><strong>Flood risk</strong></td>
<td>The combination of the flood probability and the magnitude of the potential consequences of the flood event.</td>
</tr>
<tr>
<td><strong>Flood Risk Assessment</strong></td>
<td>An appraisal of the flood risks that may affect development or increase flood risk elsewhere</td>
</tr>
<tr>
<td><strong>Flood Zones</strong></td>
<td>Flood Zones provide a general indication of flood risk, mainly used for spatial planning.</td>
</tr>
<tr>
<td><strong>Floodplain</strong></td>
<td>An area of land that would naturally flood from a watercourse, an estuary or the sea.</td>
</tr>
<tr>
<td><strong>Freeboard</strong></td>
<td>A vertical distance that allows for a margin of safety to account for uncertainties.</td>
</tr>
<tr>
<td><strong>Flood and Water Management Act</strong></td>
<td>The Flood and Water Management Act clarifies the legislative framework for managing surface water flood risk in England.</td>
</tr>
<tr>
<td><strong>Flow control device</strong></td>
<td>A device used to manage the movement of surface water into and out of an attenuation facility.</td>
</tr>
<tr>
<td><strong>Geocellular storage systems</strong></td>
<td>Modular plastic systems with a high void ratio, typically placed below ground which allow for storage of storm water to infiltrate or discharge to another system.</td>
</tr>
<tr>
<td><strong>Gravity drainage</strong></td>
<td>Drainage which runs through pipework installed to a fall, and not therefore under pressure.</td>
</tr>
<tr>
<td><strong>Greenfield</strong></td>
<td>Undeveloped land.</td>
</tr>
<tr>
<td><strong>Greenfield runoff rate</strong></td>
<td>The rate of runoff which would occur from a site that was undeveloped and undisturbed.</td>
</tr>
<tr>
<td>Glossary Term</td>
<td>Definition</td>
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<tr>
<td><strong>Groundwater</strong></td>
<td>Water that exists beneath the ground in underground aquifers and streams.</td>
</tr>
<tr>
<td><strong>Groundwater flooding</strong></td>
<td>Flooding caused by groundwater rising and escaping due to sustained periods of higher than average rainfall (years) or a reduction in abstraction for water supply.</td>
</tr>
<tr>
<td><strong>Impermeable</strong></td>
<td>Will not allow water to pass through it.</td>
</tr>
<tr>
<td><strong>Impermeable surface</strong></td>
<td>An artificial non-porous surface that generates a surface water runoff after rainfall.</td>
</tr>
<tr>
<td><strong>Infiltration</strong></td>
<td>Infiltration or soakaway is the temporary storage of water to allow it to naturally soak away into the ground. Because water soaks into the ground gradually, reduces the risk of flooding downstream. Infiltration may be used where there is no surface water sewer or where existing systems are at full capacity. Infiltration helps to recharge natural ground water levels.</td>
</tr>
<tr>
<td><strong>Local Flood Risk Management Strategy</strong></td>
<td>Strategy outlining the Lead Local Flood Authority’s approach to local flood risk management as well as recording how this approach has been developed and agreed.</td>
</tr>
<tr>
<td><strong>Main River</strong></td>
<td>A watercourse designated on a statutory map of Main rivers, maintained by Department for Environment, Food and Rural Affairs (Defra).</td>
</tr>
<tr>
<td><strong>Mitigation measure</strong></td>
<td>A generic term used in this guide to refer to an element of development design which may be used to manage flood risk to the development, or to avoid an increase in flood risk elsewhere.</td>
</tr>
<tr>
<td><strong>National Planning Policy Framework</strong></td>
<td>Framework setting out the Government’s planning policies for England and how these are expected to be applied. It provides a framework within which local people and their accountable councils can produce their own distinctive local and neighbourhood plans, which reflect the needs and priorities of their communities.</td>
</tr>
<tr>
<td><strong>Overland Flow</strong></td>
<td>Flooding caused by surface water runoff when rainfall intensity exceeds the infiltration capacity of the ground, or when the soil is so saturated that it cannot accept any more water.</td>
</tr>
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</table>

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<thead>
<tr>
<th>Glossary Term</th>
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<tr>
<td><strong>Permeability</strong></td>
<td>A measure of the ease with which a fluid can flow through a porous medium. It depends on the physical properties of the medium.</td>
</tr>
<tr>
<td><strong>Pitt Review</strong></td>
<td>An independent review of the 2007 summer floods by Sir Michael Pitt, which provided recommendations to improve flood risk management in England.</td>
</tr>
<tr>
<td><strong>Rainwater harvesting</strong></td>
<td>Collection and Re-use or recycling of rainwater for the purpose of garden irrigation, car washing, toilet flushing etc.</td>
</tr>
<tr>
<td><strong>Runoff</strong></td>
<td>Water flow over the ground surface to the drainage system. This occurs if the ground is impermeable, is saturated or if rainfall is particularly intense.</td>
</tr>
<tr>
<td><strong>Source Protection Zone</strong></td>
<td>Defined areas showing the risk of contamination to selected groundwater sources used for public drinking water supply.</td>
</tr>
<tr>
<td><strong>Strategic Flood Risk Assessment</strong></td>
<td>A study to examine flood risk issues on a sub-regional scale, typically for a river catchment or local authority area during the preparation of a development plan.</td>
</tr>
<tr>
<td><strong>Surface water flooding</strong></td>
<td>Flooding caused by the combination of pluvial flooding, sewer flooding, flooding from open channels and culverted urban watercourses and overland flows from groundwater springs.</td>
</tr>
<tr>
<td><strong>Surface Water Management Plan</strong></td>
<td>A study undertaken in consultation with key local partners to understand the causes and effects of surface water flooding and agree the most cost effective way of managing surface water flood risk for the long term.</td>
</tr>
<tr>
<td><strong>SUDS</strong></td>
<td>Sustainable (urban) drainage systems. A sequence of management practices and control structures that are designed to drain surface water in a more sustainable manner.</td>
</tr>
<tr>
<td><strong>Watercourse</strong></td>
<td>A term including all rivers, streams, ditches, drains, cuts, culverts, dykes, sluices and passages through which water flows.</td>
</tr>
</tbody>
</table>