

# Kent Waste Disposal Strategy

2017-2035

Consultation Questionnaire



## Have your say

On our Ambition and Priorities for managing the disposal and recycling of Kent's household waste

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Please read the Waste Disposal Strategy before completing this questionnaire. You may also find it useful to read the Evidence Base document



This document can be made available in other formats or languages.

To request this, please email [alternativeformats@kent.gov.uk](mailto:alternativeformats@kent.gov.uk) or telephone 03000 421553 (text relay service 18001 03000 421553). This number goes to an answer machine, which is monitored during office hours.

# **We would be grateful if you could take the time to complete this short questionnaire to give us your views on the ambition, principles and objectives of the draft Kent Waste Disposal Strategy**

The closing date for responses is **Sunday 2 October 2016**

This questionnaire can be completed online at [www.kent.gov.uk/wastestrategy](http://www.kent.gov.uk/wastestrategy)

Alternatively, complete this form and post to:

Kent Waste Disposal Strategy  
Waste Management  
Kent County Council  
First Floor, Invicta House  
Maidstone  
Kent ME14 1XX

Or scan and email it to us at: [wastedisposalstrategy@kent.gov.uk](mailto:wastedisposalstrategy@kent.gov.uk)

Please add 'KWDS Consultation' as the subject

## **Approach**

**This consultation is Stage 1.** This stage seeks views on the Ambition, Priorities and Objectives of the Strategy. Following the Stage 1 consultation, a full analysis report will be produced by KCC Waste Management. The analysis and recommended changes to the Strategy document will then be taken to the Environment and Transport Cabinet Committee in January 2017 so that recommendations can be made to the Cabinet Member for Environment and Transport to approve the strategy and adopt it within KCC's policy framework.

Stage 2. After the strategy has been adopted, an evidence based analysis of service, coupled with a further public consultation, will be undertaken in order to develop a plan for any proposed changes to manage and meet expected demand for waste disposal across the county. A subsequent Member decision will then be required. This consultation will take place later in 2017.

## **Draft Kent Waste Disposal Strategy**

**Ambition:** *"Our Ambition is to deliver a high quality, value for money household waste disposal service for the people of Kent, with an emphasis on waste reduction, recycling and achieving zero landfill."*

**The Kent Waste Disposal Strategy has 6 Priorities including Objectives** (please see page 12 of the draft Kent Waste Disposal Strategy)

**Q1 To what extent do you agree with our Ambition: Our Ambition is to deliver a high quality, value for money household waste disposal service for the people of Kent, with an emphasis on waste reduction, recycling and achieving zero landfill?**

|                 | Strongly agree | Agree | Neither agree or disagree | Disagree | Strongly disagree | Don't know |
|-----------------|----------------|-------|---------------------------|----------|-------------------|------------|
| <b>Ambition</b> |                |       |                           |          |                   |            |

**Q1a Please provide any additional comments on this ambition:**

**Q2 To what extent do you agree or disagree with Priority 1: Working Together: We will work together with our key partners on projects to deliver our ambition?**  
*Priority 1 and the sub-objectives can be found on page 12 of the draft Kent Waste Disposal Strategy*

|                    | Strongly agree | Agree | Neither agree or disagree | Disagree | Strongly disagree | Don't know |
|--------------------|----------------|-------|---------------------------|----------|-------------------|------------|
| <b>Priority 1</b>  |                |       |                           |          |                   |            |
| <b>Objective A</b> |                |       |                           |          |                   |            |
| <b>Objective B</b> |                |       |                           |          |                   |            |
| <b>Objective C</b> |                |       |                           |          |                   |            |
| <b>Objective D</b> |                |       |                           |          |                   |            |
| <b>Objective E</b> |                |       |                           |          |                   |            |

**Q2a** Please provide any additional comments on this priority and its objectives, stating which objective your comment refers to e.g. 'A':

**Q3** To what extent do you agree or disagree with **Priority 2: Innovation and Change: The services we design and provide will be resilient through accommodating change and growth?**

*Priority 2 and the sub-objectives can be found on page 13 of the draft Kent Waste Disposal Strategy*

|                    | Strongly agree | Agree | Neither agree or disagree | Disagree | Strongly disagree | Don't know |
|--------------------|----------------|-------|---------------------------|----------|-------------------|------------|
| <b>Priority 2</b>  |                |       |                           |          |                   |            |
| <b>Objective A</b> |                |       |                           |          |                   |            |
| <b>Objective B</b> |                |       |                           |          |                   |            |
| <b>Objective C</b> |                |       |                           |          |                   |            |
| <b>Objective D</b> |                |       |                           |          |                   |            |
| <b>Objective E</b> |                |       |                           |          |                   |            |
| <b>Objective F</b> |                |       |                           |          |                   |            |

**Q3a** Please provide any additional comments on this priority and its objectives, stating which objective your comment refers to e.g. 'A':

**Q4 To what extent do you agree or disagree with Priority 3: HWRC Service Delivery: We will provide a value for money service?**

*Priority 3 and the sub-objectives can be found on page 14 of the draft Kent Waste Disposal Strategy*

|                    | Strongly agree | Agree | Neither agree or disagree | Disagree | Strongly disagree | Don't know |
|--------------------|----------------|-------|---------------------------|----------|-------------------|------------|
| <b>Priority 3</b>  |                |       |                           |          |                   |            |
| <b>Objective A</b> |                |       |                           |          |                   |            |
| <b>Objective B</b> |                |       |                           |          |                   |            |
| <b>Objective C</b> |                |       |                           |          |                   |            |

**Q4a Please provide any additional comments on this priority and its objectives, stating which objective your comment refers to e.g. 'A':**

**Q5 To what extent do you agree or disagree with Priority 4: Customer service: We will provide an accessible service whilst encouraging customers to reuse and recycle, and let people know what happens to their waste?**

*Priority 4 and the sub-objectives can be found on page 14 of the draft Kent Waste Disposal Strategy*

|                    | Strongly agree | Agree | Neither agree or disagree | Disagree | Strongly disagree | Don't know |
|--------------------|----------------|-------|---------------------------|----------|-------------------|------------|
| <b>Priority 4</b>  |                |       |                           |          |                   |            |
| <b>Objective A</b> |                |       |                           |          |                   |            |
| <b>Objective B</b> |                |       |                           |          |                   |            |
| <b>Objective C</b> |                |       |                           |          |                   |            |
| <b>Objective D</b> |                |       |                           |          |                   |            |
| <b>Objective E</b> |                |       |                           |          |                   |            |

**Q5a** Please provide any additional comments on this priority and its objectives, stating which objective your comment refers to e.g. 'A':

**Q6** To what extent do you agree or disagree with **Priority 5: Commissioning: Our commissioning and contract management approach will provide value for money and the best possible service?**

*Priority 5 and the sub-objectives can be found on page 15 of the draft Kent Waste Disposal Strategy*

|                    | Strongly agree | Agree | Neither agree or disagree | Disagree | Strongly disagree | Don't know |
|--------------------|----------------|-------|---------------------------|----------|-------------------|------------|
| <b>Priority 5</b>  |                |       |                           |          |                   |            |
| <b>Objective A</b> |                |       |                           |          |                   |            |
| <b>Objective B</b> |                |       |                           |          |                   |            |
| <b>Objective C</b> |                |       |                           |          |                   |            |
| <b>Objective D</b> |                |       |                           |          |                   |            |
| <b>Objective E</b> |                |       |                           |          |                   |            |
| <b>Objective F</b> |                |       |                           |          |                   |            |
| <b>Objective G</b> |                |       |                           |          |                   |            |

**Q6a** Please provide any additional comments on this priority and its objectives, stating which objective your comment refers to e.g. 'A':

**Q7 To what extent do you agree or disagree with Priority 6: The Environment: We will deliver services which consider impacts on or from the environment and climate change?**

*Priority 6 and the sub-objectives can be found on page 16 of the draft Kent Waste Disposal Strategy*

|                    | Strongly agree | Agree | Neither agree or disagree | Disagree | Strongly disagree | Don't know |
|--------------------|----------------|-------|---------------------------|----------|-------------------|------------|
| <b>Priority 6</b>  |                |       |                           |          |                   |            |
| <b>Objective A</b> |                |       |                           |          |                   |            |
| <b>Objective B</b> |                |       |                           |          |                   |            |
| <b>Objective C</b> |                |       |                           |          |                   |            |
| <b>Objective D</b> |                |       |                           |          |                   |            |
| <b>Objective E</b> |                |       |                           |          |                   |            |

**Q7a Please provide any additional comments on this priority and its objectives, stating which objective your comment refers to e.g. 'A':**

**Q8 Do you have any other comments about the Ambition, Priorities and Objectives?**



**Q9 Are you responding to this consultation as:**

- A Kent resident
- A non-Kent resident (i.e. Medway, London Borough, Essex etc.)
- A District/Parish/Town Council
- An organisation in the Waste Management sector
- A Business/Trade waste producer
- A Voluntary or Community Sector Organisation (VCS)
- Other, please specify:

**Q9a** If you are responding on behalf of a Council / Waste Management organisation / Business / VCS organisation, please tell us the name of the organisation:

## About You

*You only need to answer these questions if you have responded as an Individual. It is not necessary to answer these questions if you are responding on behalf of an Organisation.*

We want to make sure that everyone is treated fairly and equally, and that no one gets left out. That's why we're asking you these questions.

We won't share the information you give us with anyone else. We'll use it only to help us make decision, and improve our services.

If you would rather not answer any of these questions, you don't have to.

**Q10 Are you.....?** Please select one box.

- Male                       Female                       I prefer not to say

**Q11 Which of these age groups applies to you?** Please select one box.

- 15 and under     25–34     50–59     65–74     85 + over  
 16–24             35–49     60–64     75–84     I prefer not to say

**Q12 What is your postcode?**

**Q13 To which if these ethnic groups do you feel you belong?** (Source: 2011 census)

Please select one box.

- |  |   |
|--|---|
| <input type="checkbox"/> White English                   | <input type="checkbox"/> Asian or Asian British Indian      |
| <input type="checkbox"/> White Scottish                  | <input type="checkbox"/> Asian or Asian British Pakistani   |
| <input type="checkbox"/> White Welsh                     | <input type="checkbox"/> Asian or Asian British Bangladeshi |
| <input type="checkbox"/> White Northern Irish            | <input type="checkbox"/> Asian or Asian British other*      |
| <input type="checkbox"/> White Irish                     | <input type="checkbox"/> Black or Black British Caribbean   |
| <input type="checkbox"/> White Gypsy/Roma                | <input type="checkbox"/> Black or Black British African     |
| <input type="checkbox"/> White Irish Traveller           | <input type="checkbox"/> Black or Black British other*      |
| <input type="checkbox"/> White other*                    | <input type="checkbox"/> Arab                               |
| <input type="checkbox"/> Mixed White and Black Caribbean | <input type="checkbox"/> Chinese                            |
| <input type="checkbox"/> Mixed White and Black African   | <input type="checkbox"/> I prefer not to say                |
| <input type="checkbox"/> Mixed other*                    |   |
| <input type="checkbox"/> Other ethnic group*             |   |

\*If your ethnic group is not specified in the list, please describe it here:

|  |
|--|
|  |
|--|

The Equality Act 2010 describes a person as disabled if they have a longstanding physical or mental condition that has lasted, or is likely to last, at least 12 months; and this condition has a substantial adverse effect on their ability to carry out normal day-to-day activities. People with some conditions (cancer, multiple sclerosis and HIV/AIDS, for example) are considered to be disabled from the point that they are diagnosed.

**Q14 Do you consider yourself to be disabled as set out in the Equality Act 2010?**

Please select one box.

- Yes                       No                       I prefer not to say

## Future Engagement and Communication

If you would like to provide feedback at stage 2 of the consultation, please provide your contact details below. Our preferred method of communication is by email, however if you do not have an email address then please provide your postal address:

|                 |  |
|-----------------|--|
| Name:           |  |
| Email:          |  |
| Postal address: |  |

**Thank you for taking the time to complete this questionnaire.**

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