Alternative formats: If you require any of the consultation material in an alternative format or language please email alternativeformats@kent.gov.uk or call 03000 421553 (text relay service number: 18001 03000 421553). This number goes to an answering machine, which is monitored during office hours.

Directorate: Public health – Social Care, Health and Wellbeing

Name of policy, procedure, project or service: Kent Pharmaceutical Needs Assessment

What is being assessed?
This is a review of where residents can currently access the dispensing of medicines in a timely manner and whether there are any gaps or unmet needs. This is NOT a fit for purpose review.

Responsible Owner/ Senior Officer
Allison Duggal

Date of Initial Screening
25/7/17

Date of Full EqIA : 14/11/2017

<table>
<thead>
<tr>
<th>Version</th>
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<th>Date</th>
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<td>13/11/17</td>
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<td>Characteristic</td>
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<td>Assessment of potential impact</td>
<td>Provide details: a) Is internal action required? If yes what? b) Is further assessment required? If yes, why?</td>
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Part 1: INITIAL SCREENING

Proportionality -

This Assessment is considered to have a positive impact on all Kent residents including those in the protected groups, by protecting current services and identifying areas of need.

Context

The original Pharmaceutical Needs Assessments were carried out in 2011 by West Kent Primary Care Trust for West Kent and Eastern and Coastal Kent Primary Care Trust for East Kent. The documentation for these PNAs can be found on the Kent and Medway Public Health Observatory website. The Equality Impact assessments associated with the original PNAs can be found as part of the documentation in the original PNAs.

The Health and Social Care Act 2012 transferred responsibility for the Pharmaceutical Needs Assessment from the Primary Care Trusts to the Health and Wellbeing Boards on the 1st April 2013. At the direction of the Kent HWB, a steering group was set up to review current pharmaceutical services and assess any unmet needs. A draft set of documents were produced and can be found at http://www.kmpho.nhs.uk/reports-and-strategies/pharmaceutical-needs-assessments/

Aims and Objectives.

The main aim of the Kent Pharmaceutical Needs Assessment is to identify the current providers of pharmaceutical services in Kent, where they are and the population that they serve, systematically identifying any gaps or unmet needs and in consultation with stakeholders make recommendations on future development.

Providers of pharmaceutical services in Kent mainly comprise of community pharmacies and dispensing doctor surgeries.

The Pharmaceutical Needs Assessment is a key document used by the NHS England local area Pharmaceutical Services Regulations Committee (PSRC) to make decisions on new applications for pharmacies and change of services or relocations by current pharmacies. It is not used to close down pharmacies. It is also used by commissioners, (such as Clinical Commissioning Groups
(CCGs) Kent Public Health and NHS England) when they are reviewing the needs for health services within their particular area, to identify if any of their services can be commissioned through pharmacies. Basic pharmaceutical need within the context of this document can be described as the requirement for the dispensing of medicines when the decision has been made by a clinician that the most appropriate treatment is indeed a drug or medicine or appliance.

Pharmaceutical services being assessed as part of the PNA are Essential Services including the following:

- Dispensing of medicines
- Collection of medicines waste
- Health promotion
- Signposting
- Support for self-care
- **Advanced Services** including the following:
  - Medicines Use Review (MUR) and Prescription Intervention Service
  - New Medicines Service (NMS)

There are other services provided by pharmacies (as well as other healthcare providers) which are not classed as pharmaceutical services. These include Public Health services such as EHC and Stop Smoking. These are not included within this assessment.

**Beneficiaries**

Most Kent residents, including those in the protected groups, use pharmaceutical services at some point in their lives. Therefore protection of current services and identification of any areas of unmet needs will have a positive impact on all residents.

**Information and Data**

The PNA is an assessment of how many providers of pharmaceutical services are currently available and whether they are easily accessible by the population including the protected groups. The PNA uses the data to assess whether there is any unmet need for pharmacy services.

Information on the number of providers of pharmaceutical services, their geographical location and the population who live within a 20 minute walk (1 mile) or a 20 minute drive (5 miles) of these locations has been produced.
Information has been provided by NHS England, Kent County Council’s Public Health Directorate and Kent and Medway Public Health Observatory (KMPHO). Information has also been gathered from the JSNA and the Health and Social Care Maps. All of these resources are available at: www.kpho.org.uk.

KMPHO have collated this information and produced a supplementary data set for the area which informs the development of the assessment. Please see attached

Involvement and Engagement

A joint Kent and Medway PNA Steering Group was set up consisting of representatives from the local organisations that have an interest in the provision of pharmaceutical services. They included representatives from Kent County Council, Medway Council, Kent and Medway Public Health observatory (KMPHO), Kent Local Pharmaceutical Committee (LPC) (representing community pharmacy), Kent Local Medical Committee (LMC) (representing dispensing doctors), Healthwatch (representing the general public), NHS England Kent and Medway Area Team and representatives from the Clinical Commissioning Groups (CCGs) in Kent and Medway.

The HWB have a statutory obligation (The NHS (Pharmaceutical Services and Local Pharmaceutical Services) Regulations 2013) to consult on the PNA with specific groups. They include

a) any Local Pharmaceutical Committee for its area (including any Local Pharmaceutical Committee for part of its area or for its area and that of all or part of the area of one or more other HWBs);

(b) any Local Medical Committee for its area (including any Local Medical Committee for part of its area or for its area and that of all or part of the area of one or more other HWBs);

(c) any persons on the pharmaceutical lists and any dispensing doctors list for its area;

(d) any LPS chemist in its area with whom the NHSCB has made arrangements for the provision of any local pharmaceutical services;

(e) any Local Healthwatch organisation for its area, and any other patient, consumer or community group in its area which in the opinion of HWB1 has an interest in the provision of pharmaceutical services in its area; and

(f) any NHS trust or NHS foundation trust in its area;

(g) the NHSCB (now known as NHS England); and

(h) any neighbouring HWB.
Preparations are taking place to consult with the above and other groups recommended by the KCC PNA Steering Group or KCC Consultation Team. KCC and the local CCGs will use their current communication systems with the public and specifically the protected groups, to identify if there are any ongoing issues around accessing medicines in their areas.

**Potential Impact**

It is anticipated that there will be a positive impact on accessing services for all protected groups as a result of this review. Results from the consultation including any comments from the protected groups will be taken into account in the final draft of the document and will influence the commissioning of pharmacy services by NHS England.

The PNA Steering Group have identified several areas across Kent where there is planned development of new housing on a large scale. This could mean that the affected population including the protected groups, will have a need for pharmaceutical services identified within these developments. These areas have been noted in the PNA and will be reviewed on a regular basis as the areas develop.

Following the publication of the previous PNA, the PNA Steering Group was notified of issues with cobbled streets in some parts of Kent and it was noted that these may affect accessibility. This has been considered in the current PNA.

Supplementary statements to the PNA will be published on a regular basis identifying any changes to services.

**Adverse Impact:**
There are no negative impacts identified.

**Positive Impact:**
The review has identified a low positive impact on all the Kent population including the protected groups such as older people and pregnant women as it will protect current services and identify any gaps.

**JUDGEMENT**

The nature of the assessment means that this is a review of services and will not result in actual changes directly as a result of the review. Any gaps or unmet needs identified by the review or via the consultation will be considered
by NHS England when they are looking at new applications for the provision of pharmaceutical services. Legislation states who we have to consult with and we intend to make sure that groups with protected characteristics are included in this consultation. (see Action plan)

**Action Plan**

KCC and the local CCGs will use their current communication systems with the public and specifically the protected groups, to identify if there are any ongoing issues around accessing medicines in their areas. This will include working with Healthwatch, using the Community Engagement Officers and working with the local Health Network and Patient Participation Groups in the CCGs.

**Monitoring and Review**

The PNA must legally be reviewed every 3 years to assess that any new pharmacy provision has addressed local pharmaceutical needs. In addition if there is a significant change to service provision, such as a large housing development being built, in the area before the 3 year deadline, then the PNA will be redone for that area at the earliest opportunity. Supplementary statements will be published on a regular basis identifying any minor changes to the PNA such as new pharmacies opening, minor relocations or changes of opening hours.

**Sign Off**

I have noted the content of the equality impact assessment and agree the actions to mitigate the adverse impact(s) that have been identified.

**Senior Officer**

Signed: [Signature] Name: Allison Duggal
Job Title: Deputy Director Public Health Date: 13/11/2017
DMT Member

Signed:
Name: Andrew Scott-Clark

Job Title: Director of Public Health  Date: 13/11/2017
## Equality Impact Assessment Action Plan

<table>
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<tr>
<th>Protected Characteristic</th>
<th>Issues identified</th>
<th>Action to be taken</th>
<th>Expected outcomes</th>
<th>Owner</th>
<th>Timescale</th>
<th>Cost implications</th>
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<tbody>
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<td>Ensure that these groups are aware of the consultation</td>
<td>Views of protected groups are received and acted upon by inclusion, where appropriate in the PNA document.</td>
<td>Chair of PNA steering group (Allison Duggal)</td>
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